

PRIVACY NOTICE

The Federal Cable Communications Policy Act of 1984 contains certain provisions regarding the collection and disbursement of personally identifiable information by cable television operators. In accordance with those provisions, TriCounty Broadband collects and maintains personally identifiable information concerning customers. That information includes, among other things, your name, address, and phone number, billing records; service maintenance and repair records; premium service subscription information; marketing information and customer complaints.

Personally identifiable information is generally used for the normal business purpose of offering and rendering cable television service and other services to you. Some persons have access to such information when necessary in connection with our business or when otherwise desirable. Access may be on a day-to-day basis. Those people who have access include cable system employees; cable system sales agents; businesses which provide service to the cable system, such as our accountants, billing and collection services, program and program guide providers where applicable; program services which will periodically audit subscription information and other business that seeks to use your name, address, etc. We maintain personally identifiable information about subscribers for as long as it is necessary for business purposes. This period of time may last as long as you are a subscriber and, if necessary, for additional time so that we can comply with tax, accounting and other legal requirements. When information is no longer needed for these purposes, it is our policy to destroy it.

As a TriCounty Broadband customer, you may review any personal information held by us, which pertains to you if you give us a reasonable period of time to locate and, if necessary, prepare the information for review. Preparation is sometimes necessary to avoid disclosure of information relating to other customers. If you wish to review your personal information, please contact us by letter or telephone to arrange for a review. The review will be at our local business office. You may request correction of any errors in personal information that we collect and maintain pertaining to you. Federal law prohibits collecting any personally identifiable information other than information necessary to carry on our business or to detect theft of service, unless you consent.

To the extent that we are permitted to collect personally identifiable information, we are permitted to disclose such information only to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service related mailing lists or other purposes unless you tell us you do not wish us to disclose it. However, such disclosures of names and addresses will not be in a form that discloses the extent or type of any use you make of service we provide, nor will it disclose the nature of a transaction you make over the cable system. If you do not wish to have your name and address disclosed even in limited situations described above, or if you wish to limit the circumstances, in which we will disclose it, please obtain, fill out and return a form from our local business office. We may also, on occasion, include this form in our monthly newsletter for customers to fill out and return to our office.

Except as indicated in the preceding paragraph, we may not disclose personally identifiable information without your consent, unless we are required to do so by court order. If we are served with a court order requiring disclosure of personally identifiable information concerning a customer, we will inform the customer of any court-ordered disclosure of such information. Under some circumstances, a governmental entity may seek a court order to obtain personally identifiable information from the cable system concerning a cable customer. The customer must be given an opportunity to consent to issuance of such an order.

Any person aggrieved by an act of a cable operator in violation of these federal limitations on the collection and disclosure of personally identifiable information may bring a civil action in a United States District Court to enforce the limitations.

WHY CHOOSE OUR TV SERVICE?

- High Definition
- DVR
- On-screen Caller ID
- No Unsightly Dish on Your Roof
- Great Value
- Whole Home DVR
- Entertainment Apps

 **TriCounty**
BROADBAND

252.964.8000 | gotricounty.biz

 **RiverStreet**
NETWORKS

a trademark of Wires Communications, Inc.

844.238.0131 | myriverstreet.net

TELEVISION CHANNEL LINEUP



CLASSIC \$26.00

- 2 WUND-PBS
- 3 The CW
- 4 Local Orig
- 5 C-SPAN
- 6 C-SPAN 2
- 7 WITN-NBC
- 8 WYDO-FOX
- 9 WNCT-CBS
- 10 MyNetwork
- 11 WEPX-ION Television
- 12 WCTI-ABC
- 13 CATCH13
- 14 INSP
- 15 TBN
- 16 Rootle
- 17 UNC-EX
- 18 MOVIES!
- 19 Qubo
- 20 getTV
- 21 ION Life
- 22 Daystar
- 23 QVC
- 24 MeTV (IPTV)
- 25 Bounce

DELUXE \$86.95

- 24 A&E (Cable TV)
- 26 CMT
- 27 USA
- 28 AMC
- 29 LIFETIME MOVIES
- 30 Lifetime
- 31 ESPN
- 32 ESPN 2
- 33 ESPN Classic
- 34 NFL Network
- 35 Disney
- 36 Cartoon Network
- 37 SYFY
- 38 CNN
- 39 Fox Sports Carolinas
- 40 TV Land
- 41 HGTV
- 42 FOX News
- 43 TNT
- 44 VH1
- 45 Weather Channel
- 46 Food Network
- 47 TLC
- 48 CNBC
- 49 HLN
- 50 FX
- 51 Comedy Central
- 52 Bravo
- 53 Universal Kids
- 54 Boomerang
- 55 National Geographic
- 56 EVINE Live
- 57 HSN
- 58 MASN
- 59 MASN 2
- 60 Travel
- 61 Oxygen

- 62 E!
- 63 Discovery
- 64 Animal Planet
- 65 Destination America
- 66 Science
- 67 BET
- 68 History
- 69 FOX Sports 1
- 70 NBCSN (IPTV)
- 71 Freeform
- 72 Nickelodeon
- 74 MTV
- 75 MLB Network
- 76 TBS
- 77 WGN
- 78 Paramount Network
- 79 MSNBC
- 80 Investigation Discovery
- 81 OWN
- 82 A&E (IPTV)
- 85 FXX
- 86 WEtv
- 87 IFC
- 88 BBC America
- 89 Fox Business (IPTV)
- 90 Tennis

ELITE \$106.95

- 200 FYI
- 202 Fox Business (Cable TV)
- 203 Fusion
- 204 GSN
- 205 Youtoo America
- 206 RFD-TV
- 210 Disney Jr.
- 211 Disney XD
- 212 Discovery Family
- 213 Teen Nick
- 214 Nick Jr.
- 215 Nicktoons
- 216 Ovation
- 218 DIY
- 219 Cooking Channel
- 230 BET Her
- 231 NickMusic
- 232 Bet Soul
- 233 Fuse
- 234 MTV2
- 235 CMT Music
- 236 MTV Classic
- 237 Great American Country
- 238 UP
- 240 FXM
- 242 Lifetime Real Women
- 244 Hallmark
- 245 TCM
- 246 Hallmark Movies & Mysteries
- 249 truTV
- 250 Discovery Life
- 256 American Heroes
- 259 Viceland
- 260 Crime & Investigation
- 261 Military History
- 265 NatGeoWILD

- 277 Fox College Sports A
- 278 Fox College Sports C
- 279 Fox College Sports P
- 280 SEC Network
- 282 CBS Sports Network
- 283 ESPNU
- 284 ESPN News
- 286 Golf Channel
- 287 Outdoor Channel
- 288 NBCSN (Cable TV)
- 289 Sportsman Channel

PREMIUM

- 300 Cinemax
- 301 Cinemax HD
- 302 More Max
- 304 Action Max
- 305 Thriller Max
- 310 Starz Encore
- 312 Starz Encore Action
- 314 Starz Encore Classic
- 316 Starz Encore Suspense
- 318 Starz Encore Black
- 320 Starz Encore Westerns
- 322 Starz Encore Family
- 330 HBO
- 331 HBO HD
- 332 HBO Family
- 334 HBO 2
- 336 HBO Signature
- 338 HBO Comedy
- 339 HBO Zone
- 350 Showtime
- 351 Showtime HD
- 352 Showtime2
- 354 Showtime Showcase
- 356 Showtime Extreme

- 358 Showtime Next
- 359 Showtime Family Zone
- 360 Showtime Women
- 361 Flix
- 370 Starz
- 371 Starz HD
- 372 Starz Edge
- 373 Starz Comedy
- 374 Starz in Black
- 375 Starz Cinema
- 376 Starz Kids & Family
- 380 The Movie Channel
- 382 TMC Xtra

PAY-PER-VIEW

- 401 INDEMAND 1
- 402 INDEMAND 2
- 403 INDEMAND 3
- 407 INDEMAND 7

ADULT

- 408 Playboy
- 409 Bang U

HD CHANNELS

- 410 INDEMAND HD
- 702 WUND-PBS-HD
- 703 The CW HD (IPTV)
- 707 WITN-NBC HD
- 708 WYDO-FOX HD
- 709 WNCT-CBS HD
- 712 WCTI-ABC HD
- 727 USA HD
- 729 LMN HD
- 730 LIFETIME MOVIES HD
- 731 ESPN HD
- 732 ESPN2 HD

- 734 NFL Network HD
- 735 Disney HD
- 736 Cartoon Network HD
- 737 Syfy HD
- 738 CNN HD
- 739 Fox Sports Carolinas HD
- 741 HGTV HD
- 742 Fox News HD
- 743 TNT HD
- 745 Weather Channel HD
- 746 Food Network HD
- 747 TLC HD
- 748 CNBC HD
- 750 FX HD
- 752 Bravo HD
- 755 Nat Geo HD
- 756 Velocity HD
- 758 MASN HD
- 759 MASN2 HD
- 760 Travel HD
- 761 Oxygen HD
- 762 E! HD
- 763 Discovery HD
- 764 Animal Planet HD
- 765 Destination America HD
- 766 Science HD
- 768 History HD
- 769 Fox Sports 1 HD
- 770 NBCSN HD (IPTV)
- 771 FreeForm HD
- 775 MLB Network HD
- 776 TBS HD
- 779 MSNBC HD
- 780 ID HD
- 781 OWN HD
- 782 A&E HD (IPTV)
- 785 FXX HD
- 800 FYI HD

- 811 Disney XD HD
- 812 Discovery Family Channel HD
- 818 DIY HD
- 825 Smithsonian HD
- 846 Hallmark M&M HD
- 865 NatGeoWILD HD
- 882 CBS SportsNetwork HD
- 883 ESPNU HD
- 886 Golf Channel HD
- 887 Outdoor Channel HD
- 888 NBCSN HD (Cable TV)
- 898 MGM HD

MUSIC CHOICE

- 900 Hit List
- 901 Max
- 902 Dance/EDM
- 903 Indie
- 904 Hip-Hop and R&B
- 905 Rap
- 906 Hip-Hop Classics
- 907 Throwback Jamz
- 908 R&B Classics
- 909 R&B Soul
- 910 Gospel
- 911 Raggae
- 912 Rock
- 913 Metal
- 914 Alternative
- 915 Adult Alternative
- 916 Rock Hits
- 917 Classic Rock
- 918 Soft Rock
- 919 Love Songs
- 920 Pop Hits
- 921 Party Favorites
- 922 Teen Beats
- 923 Kids Only
- 924 Toddler Tunes
- 925 Y2K
- 926 90's
- 927 80's
- 928 70's
- 929 Solid Gold Oldies
- 930 Pop & Country
- 931 Today's Country
- 932 Country Hits
- 933 Classic Country
- 934 Contemporary Christian
- 935 Pop Latino
- 936 Musica Urbana
- 937 Mexicana
- 938 Tropicales
- 939 Romances
- 940 Sounds of the Seasons
- 941 Stage & Screen
- 942 Soundscapes
- 943 Smooth Jazz
- 944 Jazz
- 945 Blues
- 946 Singers & Swings
- 947 Easy Listening
- 948 Classical Masterpieces
- 949 Light Classical

PACKAGES & RATES

CLASSIC \$26.00 (86) TOTAL CHANNELS

24 STANDARD DEFINITION CHANNELS • 7 HD CHANNELS •
6 PAY-PER-VIEW CHANNELS • 50 MUSIC CHOICE CHANNELS

DELUXE \$86.95 (191) TOTAL CHANNELS

86 STANDARD DEFINITION CHANNELS • 49 HD CHANNELS •
6 PAY-PER-VIEW CHANNELS • 50 MUSIC CHOICE CHANNELS

ELITE \$106.95 (248) TOTAL CHANNELS

131 STANDARD DEFINITION CHANNELS • 61 HD CHANNELS •
6 PAY-PER-VIEW CHANNELS • 50 MUSIC CHOICE CHANNELS

PREMIUM MULTIPLEXES**HBO MOVIE PAK \$19.95** (7 CHANNELS)**CINEMAX MOVIE PAK \$14.95** (5 CHANNELS)

ENCORE MOVIE PAK \$8.45 (7 CHANNELS)
SHOWTIME/MOVIE CHANNEL MOVIE PAK \$15.95 (11 CHANNELS)

STARZ/STARZ ENCORE MOVIE PAK \$15.45 (14 CHANNELS)

*PAY-PER-VIEW PRICING WILL VARY

*PRICES MAY VARY DEPENDING ON SERVICES ADDED