

## OUR TELEPHONE HISTORY

On May 17, 1955, vision, hard work, and determination paid off when telephone service finally became a reality to remote areas of Beaufort, Hyde, and Washington Counties. The efforts of many local residents actually began much earlier in 1950 with door-to-door canvassing to collect signatures and a “good faith” \$5.00 fee, which led to incorporation in December 1952. Those instrumental in the birth of TriCounty included incorporators, President T. Ralph Tyer, Carmer H. Wallace, Robert Pearce, Elizabeth Hackett, and Hassell Ray Osborne. The first manager was William Bullock (1955-1969), who was also manager of Woodstock Electric Membership Corporation in Belhaven (now Tideland EMC). Other managers include Glenn Carowan (1969-1971), Alfred Kohler (1971-1972), veteran employee Cecil Smith (1954-1992), Dennis Wallace, Jr. (1992-2008), Lyman Horne (2009-2010) and Gregory S. Coltrain (2011-Present). Many other directors, employees and members, too numerous to mention, have played a vital role in TriCounty’s history.

Beginning with 197 telephone lines in 1955, TriCounty now serves roughly 2,600 access lines in the Pinetown, Pike Road and Sidney exchanges with local telephone service. TriCounty Telephone’s subsidiary company, Tri-County Communications, Inc. provides long distance service, high-speed Internet, web hosting and design and cable television.

### What It Means To You

As a member of Tri-County Telephone Membership Corporation, a percentage of all earnings (income after expenses) is credited to you and held in your name in the form of Capital Credits. Refunds are given to estates of deceased members. All earnings have been refunded to members through 1986. The Board of Directors determines when general refunds will be distributed after taking into consideration the financial stability of the company.

## Contact Us

2193 NC 99 Hwy South  
PO Box 520  
Belhaven, North Carolina 27810

**Phone:** 252-964-8000  
252-927-8000

**Fax:** 252-964-2211

**Email:** Questions@goTriCounty.biz  
www.goTriCounty.biz



## TELEPHONE



**Local Touch — Global Reach**

**Tel: (252) 964-8000**

## CHARGES FOR SERVICE

**Prices are on a per month basis:**

- Residence Line - 927 ..... \$22.80
- Residence Line - 935 ..... \$22.80
- Residence Line - 964 ..... \$22.80  
(Seasonal Rates are available at a reduced rate.)
- Business Line - 927 ..... \$29.80
- Business Line - 935 ..... \$29.80
- Business Line - 964 ..... \$29.80
- 900 Call Blocking ..... \$0.00
- International Call Blocking ..... \$0.00
- Bill Number Screening - No Collect .... \$0.00
- Bill Number Screening - No 3rd No. ... \$0.00
- Toll Barred ..... \$3.00
- Toll Barred with Pin ..... \$4.00
- Additional Residential Listing ..... \$0.25
- Additional Business Listing ..... \$0.75
- Leased Residence Telephone (Rent) ... \$1.25
- Trendline Phone, Additional Charge ... \$1.00
- Caller ID Unit ..... \$3.00
- Inside Wiring Maintenance ..... \$1.95
- Non-Listed Number ..... \$1.00
- Non-Published Number ..... \$1.95
- Mainstreet Messenger ..... \$9.50
- Off Premise Line > 1000' / Spec. Construction ... \$6.50
- Outside Line Same Premise < 1,000' ..... \$1.50
- E911 Surcharge ..... \$0.60

**Other Non-Recurring Charges:**

- Membership Fee ..... \$10.00
- Premise Visit ..... \$15.00
- Service Order Charge ..... \$10.00
- Jack Charge ..... \$5.00
- Wiring Charge ..... \$20.00
- Late Fee ..... \$5.00
- Returned Check Fee ..... \$25.00

**40 Mile Calling Rates**

	Mon. thru Fri.	Sat.	Sun.
8:00 am – 5:00 pm	15¢/Min.	10¢/Min.	10¢/Min.
5:00 pm – 11:00 pm	12¢/Min.	10¢/Min.	12¢/Min.
11:00 pm – 8:00 am	10¢/Min.	10¢/Min.	10¢/Min.

## CALLING FEATURES For a complete listing of calling features, see the TriCounty Telephone Directory.

A variety of calling features are available to our customers. Your telephone can be made more convenient and beneficial with one or more of these features.

- Call Waiting** - \$3.00/mo.  
A beep alerts you that a second call is waiting. You can answer the second call without ending the first call or alternate between calls.
- Call Forwarding** - \$1.50/mo.  
Automatically forwards calls to another number you program in your telephone.
- Call Return** - \$3.00/mo.  
Dial a code and have a call automatically returned to the last party who called or attempted to call you.
- Call Trace** - \$1.50/mo.  
Automatically requests a trace of an obscene, threatening or harassing call. After receiving such a call, simply dial a special code to have the caller's telephone number printed at the telephone business office.
- Caller ID** - \$4.00/mo.
- Caller ID Deluxe** - \$5.95/mo.  
Displays the calling party's telephone number between the first and second ring. A Caller ID display device is required. Caller ID Deluxe displays the calling party's number and telephone listing (name).
- Three-Way Calling** - \$3.00/mo.  
A third party can be added to an existing conversation to permit a three-way conversation.
- Speed Calling "8"** - \$1.50/mo.  
You can program eight telephone numbers that can be called later with a single digit code from "2" through "9."
- Do Not Disturb** - \$3.00/mo.  
Allows you to prevent calls from ringing at your telephone. Only callers who have your Personal Identification Number (PIN) can override this feature

- and ring your telephone.
- Repeat Dialing** - \$3.00/mo.  
Dials the last busy number dialed. When the line is free, your call will automatically be made for you.
- Call Screening** - \$3.00/mo.  
Rejects any calls from numbers included on your screening list. Calls from telephone numbers on your list are sent to an announcement that informs the caller that you are not receiving calls at this time.
- Voice Mail** - \$3.95/mo.  
Automatically records your messages while you are on or away from your telephone.

- Anonymous Call Rejection** - \$3.00/mo.  
Rejects calls from numbers that are anonymous. The calling party will receive a recording that they must unblock access to their number **before** the call can go through.

- Personal Ring** - \$4.00/mo.  
Also called Teen Service, this allows you to determine for whom a call is intended by its ringing pattern. Works great for fax machines.

Please call the TriCounty Broadband business office at 252-964-8000 if additional information is needed on any calling feature. Several of these features are included in bundles at great savings.

**goTriCounty.com**

**40 Mile Calling Savings**

TriCounty Broadband Bundles offer unlimited long distance. Ask one of our Customer Care Consultants for details.

- Other Services:**
- Advertising
  - Cable TV
  - Internet
  - Long Distance
  - Web Hosting & Design