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**A. DEFINITIONS****1. TARIFF TERMINOLOGY**

In the construction of this Code and of all Tariffs of TCTMC, the following definitions and rules shall be observed, unless inconsistent with the manifest intent of the board, or unless the context clearly requires otherwise:

**AND, OR**

“And” may be construed to include “or” and “or” may be construed to include “and”, when such construction is not incompatible with the context.

**BOARD, ETC.**

The terms “board” and “Board of Directors” shall mean the Board of Directors of TCTMC

**CODE**

The term “Code” or “this Code” shall mean the “Code of Tariff, TCTMC,” as designated in Code of Tariffs

**GENDER**

A word importing the masculine gender only shall extend and be applied to females and to firms, partnerships, associations and corporations, as well as to males.

**MAY, SHALL**

The word “may” is permissive; the word “shall” is mandatory.

**MONTH**

The word “month” shall mean a calendar month.

**NONTECHNICAL AND TECHNICAL WORDS**

Words and phrases shall be construed according to the common and approved usage of the language; but technical words and phrases and such others as may have acquired a peculiar and appropriate meaning shall be construed and understood according to such meaning.

**NUMBER**

Any word importing the singular number only may extend and be applied to several persons and things as well as to one person or thing.

**OFFICIAL TIME STANDARD**

Whenever certain hours are named in this Code, they shall mean standard time or daylight savings time as may be in current use in the county.

**A. DEFINITIONS****OWNER**

The word "owner," applied to a building or land, shall include any part owner, joint owner, tenant in common, tenant in partnership, joint tenant or tenant by the entirety, of the whole or a part of such building or land.

**PERSON**

The word "person" shall extend and be applied to associations, corporations, firms, partnerships and bodies politic and corporate, as well as to individuals.

**PERSONAL PROPERTY**

The words "personal property" shall include every species of property except real property as defined in this Code.

**PRECEDING/FOLLOWING**

The words "preceding" and "following" shall mean next before and next after respectively.

**PROPERTY**

The word "property" shall include real and personal property.

**REAL PROPERTY**

The term "real property" shall include lands, tenements and hereditaments.

**SIGNATURE, SUBSCRIPTION**

The word "signature" or "subscription" shall include a mark properly witnessed when a person cannot write.

**STATE**

The words "the state" or "this state" shall be construed to mean the State of North Carolina.

**STREET**

The term "street" shall be construed to embrace streets, avenues, boulevards, roads, alleys, lanes, squares, bridges, viaducts, tunnels, causeways, sidewalks lying within the street right-of-way, and all other public highways.

**TENSE**

Words used in past or present tense shall include the future as well as the past and present.

**WRITTEN, IN WRITING**

The term "written" or "in writing" shall be construed to include any representation of words, letters or figures, whether by printing or otherwise.

**YEAR**

The word "year" shall mean a calendar year.

**A. DEFINITIONS****2. OTHER TERMS****ACCESS LINE**

Denotes the line between the serving Central Office or wire center and the subscriber's premises.

**CANCELLATION OF SERVICE**

Upon completion of initial contract, contract being membership signed by applicant or applicants, any request for cancellation of service will be honored, however, any charges incurred by TCTMC as a result of this request will be applicable.

**CENTRAL OFFICE**

The term "Central Office" denotes a switching unit providing telephone service to the subscribers connected thereto.

**CHANGE**

Denotes the substitution of a different style, color, or type of telephone or other terminal equipment, or a rearrangement of equipment or cords, which does not involve a move of the instrument or other terminal equipment and its associated connecting apparatus.

**CHANNEL**

The term "Channel" denotes a path (or paths) for electrical communication, between two or more stations or Company offices. A channel may be furnished in such manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by means of a single physical facility or route.

**CHANNEL SERVICE UNIT (CSU)**

The term "Channel Service Unit" (CSU) denotes equipment provided by the Subscriber to terminate a digital facility on the subscriber's or user's premises.

**CIRCUIT**

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone and data service.

**CONNECTING APPARATUS**

Denotes the terminal block or standard jack to which the single line station or terminal equipment may be connected.

**CONNECTING COMPANY**

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

**CONNECTION**



**A. DEFINITIONS**

Denotes the establishment of telephone service. A move of existing service to different premises requires a connection.

**CONTRACT**

The term refers to the service agreement between a subscriber and TCTMC under which service and facilities are furnished in accordance with the provisions of the tariffs applicable.

**COST**

As used in this section, is to be interpreted as meaning the cost of labor, including charges for supervision and other overhead expenses.

**DEDICATED SERVICE CONNECTION**

Denotes a 24-hour full time data path from the serving wire center to the subscriber's premise. Dedicated Service may be 56K per second up to 1.54Mb per second.

**DIAL-UP SERVICE**

Conventional Local Exchange Telephone Voice Service which may convert to computer activated data service by connecting the computer modem to the telephone network via an RJ11 universal jack.

**DS1**

The term "DS1" denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not permitted or compatible with TCTMC equipment.

**EXCHANGE**

The term means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office together with the associated plant used in furnishing communication service within that area.

**EXCHANGE AREA**

The territory served by an exchange.

**EXCHANGE STATION**

A station owned by TCTMC or subscriber connected directly or indirectly with a central office of TCTMC over its own lines.

**EXTENSION STATION**

**A. DEFINITIONS**

A station connected with a main station either directly or through some switching device other than PBX system.

**EXTENDED AREA SERVICE (EAS)**

Service provided between TCTMC telephone exchanges without the payment of charges for the separate telephone calls, that is, toll-free service.

**EXTENDED SUPERFRAME FORMAT**

Extended Superframe Format (ESF) is a type of line format supported on T1 circuits.

**EXTENSION AND PBX STATION MILEAGE**

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or PBX switchboard.

**EXTENSION STATION**

See Telephone Station

**EXTRA LISTING**

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

**INSIDE MOVE**

Denotes the transfer of telephone terminal equipment, connecting apparatus, and wiring from one location to another location within the same building or that portion of the building occupied by the same subscriber where there is no interruption of the service other than is incidental to the work involved.

**INSTALLATION CHARGE**

A non-recurring charge made for the placing or furnishing of communication services which may apply in place of or in addition to Service Connection charges and other applicable charges for service or equipment.

**INWARD CALL**

An Inward call denotes a call that is switched through the TCTMC network and terminates in an TCTMC ISDN PRI arrangement.

**ISOCHRONOUS**

With respect to data transmission, "isochronous" refers to a transmission in which corresponding significant instants of two or more sequential signals have a constant phase relationship. In isochronous serial data transmission, individual characters are only separated by a whole number of bit-length intervals.

**LOCAL CHANNEL**

**A. DEFINITIONS**

The term applies to that portion of a channel which connects a station to the interchange channel. It also applies to a channel connecting two (2) or more stations within an exchange area.

**LOCAL EXCHANGE SERVICE**

Provides for telephone communication within an exchange area in accordance with the provisions of TCTMC's tariffs, including the use of exchange facilities as required to establish connection between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

**LOCAL MESSAGES**

A communication between subscriber's stations within the same exchange area.

**LOCAL SERVICE AREA**

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

**LONG DISTANCE TERMINAL**

See Telephone Station

**MAIN STATION**

A station directly connected with a central office switchboard by an individual circuit.

**MISCELLANEOUS CHARGES**

Applicable under a variety of circumstances. The charges usually consist of a combination of one or more service charges.

**MULTIPOINT SERVICE**

The term "Multipoint Service" denotes a service which provides communications capability between more than two private line station locations on different premises by means of a bridging or hubbing arrangement.

**OFF PREMISE EXTENSION**

A private branch exchange station or a station line termination located in a building other than that in which the switching equipment is located.

**OUTWARD CALL**

An Outward call denotes a call that originates on an TCTMC ISDN PRI arrangement and is switched through the TCTMC network.

**PBX STATION**

A telephone station connected with PBX switching equipment, either directly or through some button arrangement.

**A. DEFINITIONS****PBX STATION LINE**

A channel connecting a PBX station or other station terminal equipment with PBX switching equipment.

**PBX SYSTEMS – AUTOMATIC**

Those systems which allow internal and outgoing calls to be switched by digital means. Premises All of the building or the adjoining portions of a building occupied and used by the subscriber or all of the buildings occupied and used by the subscriber as a place of business or residence which are located on a continuous plot of ground not intersected by a public highway.

**PRE-WIRE**

Denotes telephone wiring which is placed in a building during the construction of that building and prior to the installation of exchange service. TCTMC will determine when such wiring will be placed. Generally, it will be installed at that point in construction when the framing members are in place and prior to the application of surfacing material to ceilings and interior sides of walls.

**PRIMARY CHANNEL**

The term "Primary Channel" refers to a channel that has the highest data signaling rate capacity in a system in which two channels share a common interface.

**PRIVATE BRANCH EXCHANGE STATIONS**

Any station (including the operating set or sets) connected directly or indirectly with a PBX system.

**PRIVATE BRANCH EXCHANGE SYSTEM (PBX)**

A private branch exchange system is an arrangement of equipment for a subscriber consisting of an automatic switching apparatus with trunks to a central office and stations connected with the switching apparatus provided for telephonic intercommunication between these stations and also communications with the general exchange system.

**PRIVATE BRANCH EXCHANGE TRUNKS**

A circuit connecting the PBX system with a central office.

**PUBLIC TELEPHONE**

An exchange station, either attended or equipped with a coin-collecting device, which is installed for the convenience of the public at a location chosen or accepted by TCTMC

**RECONNECT CHARGES**

Applicable for restoration of service following a temporary suspension of such service.

**A. DEFINITIONS****REMOTE WIRE CENTER**

A "Remote Wire Center" is an TCTMC Central Office facility that houses TCTMC equipment necessary for the provision of switched and non-switched telephone service to subscribers in a defined geographical area. The facility is identified with V&H coordinates and is assigned one or more NXX's (ten-thousand block of telephone numbers for which NXX refers to the first three of seven digits in the telephone number) for use in providing switched services to subscribers located in the specified geographical area. TCTMC equipment located at a Wire Center may consist of switching equipment or non-switched equipment working with a distant host switch as well as equipment used to terminate dedicated non-switched services.

**SECONDARY CHANNEL**

The term "Secondary Channel" refers to a channel that has a lower data signaling rate capacity than the primary channel in a system in which two channels share a common interface.

**SEMI-PUBLIC TELEPHONE**

An exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

**SERVING WIRE CENTER ("SWC")**

The term "Serving Wire Center" denotes the Wire Center from which the subscriber designated premises would normally obtain dial tone from the Company or another local exchange telephone company. TCTMC's SWCs are as follows:

Serving Wire Center	Common Language Location Code (CLLI Code)
Pike Road, North Carolina	PKRDNCXA935
Pinetown, North Carolina	PNTNNCXA927
Sidney, North Carolina	SDNYNCXA964

**SUBSCRIBER**

As used in this tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One (1) individual or firm therefore may be considered as two (2) or more separate subscribers even in the same exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location. No group treatment of service at separate locations furnished to one individual or firm is contemplated or to be implied, except when definitely provided for in the schedules.

**A. DEFINITIONS****TELEPHONE STATION**

A telephone instrument consisting of a transmitter, receiver, and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

**TERMINATION CHARGES**

Applicable for a subscriber's request for discontinuance of an item of service or equipment prior to the expiration of the initial service period designated for such item.

**TIE LINES**

A channel directly connecting two (2) private branch exchange systems. Charges for tie line terminations are in addition to mileage charges.

**TIE TRUNK**

A circuit connecting two (2) PBX systems for the purpose of intercommunicating between the stations connected with such PBX switching apparatus. A circuit is not intended to provide for general exchange service through either of the PBX systems with which it connects.

**TOLL MESSAGES**

A telephone message to which a separate charge applies for each separate message

**TOLL SERVICE**

Toll Service is the part of the total telephone service rendered by TCTMC which is furnished in accordance with either the rates and regulations specified in TCTMC's toll tariff or the rates and regulations specified by a connecting company.

**TRUNKS**

The telephone lines between the central office and the PBX System.

**WIRE CENTER**

A "Wire Center" is an TCTMC Central Office facility that houses Company equipment necessary for the provision of switched and non-switched telephone service to subscribers in a defined geographical area. The facility is identified with V&H coordinates and is assigned one or more NXX's (ten-thousand block of telephone numbers for which NXX refers to the first three of seven digits in the telephone number) for use in providing switched services to subscribers located in the specified geographical area. The Company equipment located at a Wire Center may consist of switching equipment or non-switched equipment working with a distant host switch as well as equipment used to terminate dedicated non-switched services. TCTMC's Wire Centers are listed in National Exchange Carrier

**B. CODE of Tariffs**

Association (NECA) Tariff F.C.C. No. 4 for Wire Center Information. V&H coordinates for the TCTMC Wire Centers are available in NECA Tariff F.C.C. No. 4.

**B. CODE OF TARIFFS****1. HOW CODE DESIGNATED AND CITED**

The provisions in the following sections shall constitute and be designated as the "Code of Tri-County Telephone Membership Corporation (herein "TCTMC") Tariffs" and may be so cited.

**2. CATCH-LINES OF SECTIONS**

The catch-lines of the several sections of this Code printed in boldface type are intended as mere catchwords to indicate the contents of the sections and shall not be deemed or taken to be titles of such sections, nor as any part of the sections, nor, unless expressly so provided, shall they be so deemed when any of such sections, including the catch-lines, are amended or reenacted.

**3. PROVISIONS OF CODE CONSIDERED AS CONTINUOUS OF EXISTING TARIFF(S)**

The provisions appearing in this Code, so far as they are the same as those of prior Tariffs and included herein, shall be considered as continuations thereof and not as new enactments.

**4. REPEAL OF TARIFF NOT TO REVIVE FORMER TARIFF**

When any Tariff which has repealed another shall itself be repealed, the previous tariff shall not be revived without express words to that effect.

**5. AMENDMENTS OR ADDITIONS TO CODE**

Amendments to any of the provisions of this Code shall be made by amending such provisions by specific reference to the section number of this Code in the following language: "That section \_\_\_ of the Code of Tariffs of TCTMC is hereby amended to read as follows"..." The new provisions shall then be set out in full as desired.

In the event a new section not heretofore existing in the Code is to be added, the following language shall be used: "That the Code of Tariffs of TCTMC is hereby amended by adding a section, to be numbered \_\_\_\_, which section reads as follows: ..." The new section shall then be set out in full as desired.

**6. SUPPLEMENTATION OF CODE**

Supplements to this Code shall be prepared and printed whenever authorized or directed by the Board. A supplement to the Code shall include all substantive permanent and general parts of Tariffs passed by the board during the period

**B. CODE of Tariffs**

covered by the supplement and all changes made thereby in the Code. The pages of a supplement shall be so numbered that they will fit properly into the Code and will, where necessary, replace pages which have become obsolete or partially obsolete, and the new pages shall be so prepared that, when they have been inserted, the Code will be current through the date of the adoption of the latest tariff included in the supplement.

In the preparation of a supplement to this Code, all portions of the Code which have been repealed shall be excluded from the Code by the omission thereof from reprinted pages.

When preparing a supplement to this Code, the codifier (meaning the person, agency or organization authorized to prepare the supplement) may make formal, nonsubstantive changes in tariffs and parts of tariffs included in the supplement, insofar as it is necessary to do so to embody them into a unified Code. For example, the codifier may:

Organize the tariff material into appropriate subdivisions;

Provide appropriate catchlines, headings and titles for sections and other subdivisions of the Code printed in the supplement, and make changes in such catchlines, headings and titles;

Change the words "this tariff" or words of the same meaning to "this chapter," "this article," "this division," etc., as the case may be, or to "sections \_\_\_\_ to \_\_\_\_" (inserting section numbers to indicate the sections of the Code which embody the substantive sections of the Tariff incorporated into the Code); and

Make other nonsubstantive changes necessary to preserve the original meaning of Tariff sections inserted into the Code; but in no case, shall the codifier make any change in the meaning or effect of Tariff material included in the supplement or already embodied in the Code.

**7. SEVERABILITY OF PARTS OF CODE**

It is hereby declared to be the intention of the Board that the sections, paragraphs, sentences, clauses and phrases of this Code are severable, and if any phrase, clause, sentence, paragraph or section of this Code shall be declared unconstitutional or invalid by the valid judgment of decree of any court of competent jurisdiction, such unconstitutionality or invalidity shall not affect any of the remaining phrases, clauses, sentences, paragraphs and sections of this Code, since the same would have been enacted by the Board without the incorporation into this Code of any such unconstitutional or invalid phrase, clause, sentence, paragraph or section.



**C. RULES and Regulations****C. RULES AND REGULATIONS****1. GENERAL RULES AND REGULATIONS**

The rules and regulations specified herein are in addition to those contained in the Sections D, E F G H and I following.

When subscriber establishes membership with the Company, membership includes acceptance of the rates, terms and conditions outlined in this tariff. As allowable by law, the Company may change its rates, terms and conditions for any product or service it offers to any subscriber. When required by law or anytime the Company feels it is necessary, the Company will notify its subscribers when this tariff is revised to reflect changes in rates, terms or conditions. This notification may be in the form of a bill message, a bill insert, a posting on the Company's website or any other reasonable means as allowed by law.

**2. APPLICATION FOR SERVICE**

TCTMC reserves the right to require applications for service to be made in writing on TCTMC's standard form of application. Upon the acceptance of an application for service, all the applicable provision in TCTMC's tariffs lawfully on file becomes the contract between the subscriber and TCTMC. Requests for additional service and requests for changes in service upon acceptance thereof by TCTMC become a part of the original contract, except that each item of additional service so provided is subject to the appropriate initial contract period. Any change in rates or regulations authorized by legally constituted authorities effects a modification of all contracts for service to that extent without further notice. Initial contract is the "Application for Membership & Telephone Service" form signed by the applicant or applicants at the time original service is requested. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another is not considered to terminate the contract and orders for such moves may be made verbally.

When an application or request for service, including additions and changes, is cancelled or changed in whole or in part before service is established, the subscriber may be required to reimburse TCTMC for all costs incurred in connection with that part of the application or request, including additions and changes, which are cancelled or changed, except as otherwise specified in TCTMC's applicable tariffs. The charge to the subscriber shall not exceed the charges which would apply if the service had been established as originally ordered and then terminated.

**C. RULES and Regulations**

TCTMC reserves the right to refuse service to applicants who are in violation of the rules specified in C. Rules and Regulations

including violations that occurred during subscription of service that was previously terminated.

**3. APPLICATIONS OF TARIFF(S)**

The rules and regulations specified herein apply to the intrastate services and facilities furnished by the Tri-County Telephone Membership Corporation.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in Sections D, E F G H and I following, the rate, rule, regulation or provision contained in the specific sections shall prevail.

This Tariff cancels and supersedes all other Tariffs of TCTMC issued and effective prior to the effective dates of this Tariff.

**4. COMPLAINTS**

Upon receipt of a complaint, either by letter or by telephone, from the N.C. Rural Electrification Authority on behalf of a subscriber, TCTMC shall make a suitable investigation and advise the NCREA of the results thereof. Initial response to the NCREA must be made within thirty (30) days.

**5. AVAILABILITY OF FACILITIES**

TCTMC's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary plant facilities, circuits and equipment.

The charges specified in the Section D following do not contemplate work being performed by TCTMC employees involved at a time when overtime wages apply, due to the request of the subscriber, nor do they contemplate work once being interrupted by the subscriber.

**6. PAYMENT OF SERVICE**

Charges to the subscriber are due and payable as follows:

Upon request, all service, installation, and nonrecurring charges.

Monthly in advance, all fixed monthly charges for service and facilities.

Upon rendition of bills, all message charges for local and long distance services, charges for measured time services, and charges for messenger service.

**C. RULES and Regulations**

The subscriber is responsible for payment of all charges for service rendered including charges for local messages and long distance messages sent from the subscriber's station and for messages charged to such station on which the charges have been reversed, i.e., collected from or billed against the station called, or collected from or billed to a station other than the calling station or called station.

**7. BILLING DISPUTES**

If Subscriber believes Subscriber has been billed by the Company in error, Subscriber must contact the Company within ninety (90) days of the date of the bill which contains the disputed charge. Refunds will not be issued for any charge that is more than ninety (90) days old at the time Subscriber notifies the Company. Subscriber may withhold from payment to the Company the disputed portion of any bill pending resolution of the dispute. Subscriber must pay all non-disputed charges on the bill by the due date indicated on the bill.

The Company will notify Subscriber of the results of its inquiry, and either adjust the billing, issue a credit, or notify Subscriber that all or a portion of the disputed amount is still owed. Subscriber will be required to pay such amount within fifteen, (15) days thereafter, and if Subscriber fails to pay this amount within the time required, Subscriber's account will be deemed past due and unpaid and Subscriber's Service subject to termination.

Any payments Subscriber withholds pending resolution of the dispute may be subject to a late payment charge at the highest interest rate allowable by law applied to past due amounts. Subscriber agrees to reimburse the Company for reasonable attorneys' fees and any other costs associated with collecting delinquent or dishonored payments.

**8. LATE PAYMENT FEES AND INTEREST CHARGES**

The subscriber is responsible for paying all undisputed charges on each account by the due date reflected on the invoice. If the subscriber does not pay all charges by the stated due date, a late fee will be charged on the unpaid balance of account. The late fee will equal the past due balance of each account multiplied by the late fee interest rate. This interest rate will be equal to or less than the rate allowed by law and will be stated on the invoice. If the total past due balance multiplied by the interest rate is less than the minimum late payment fee, the minimum late payment charge will be added to the account for any month the account has a past due balance, regardless of thereafter a late payment has been assessed on the account in a prior period.

**C. RULES and Regulations****9. MAINTENANCE AND REPAIRS**

All ordinary expense of maintenance and repair, unless otherwise specified in TCTMC's tariff, is borne by TCTMC. The subscriber agrees to take good care of TCTMC owned instruments and all accessories connected therewith. In case of loss of, damage to or destruction of any of TCTMC's instruments or accessories not due to ordinary wear and tear, the subscriber is held responsible for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber.

**10. PROVISION OF SERVICE**

When suitable arrangements can be made, lines of other telephone corporations may be used in establishing wire connections to points not reached by TCTMC's lines. In establishing connections with the lines of other Corporations, TCTMC is not responsible or liable for any action of the connecting Corporation.

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

**11. SPECIAL EQUIPMENT AND SERVICE ARRANGEMENT**

The rates and charges quoted in the tariffs of TCTMC contemplate the use of service arrangements, equipment and facilities in quantities and types regularly furnished by TCTMC. Where equipment, facilities, or service arrangements are requested which are not provided for in TCTMC's applicable tariffs, rates and charges will apply based on the circumstances in each case, whenever in the judgement of TCTMC it is practicable to provide the service requested. In such cases, TCTMC reserves the right to require an initial contract period longer than one (1) month at the same location.

**12. USE OF FACILITIES AND SERVICES**

If service is interrupted for more than forty-eight (48) hours other than by the negligence or willful act of the subscriber or acts of nature (including, but not limited to, lightning, hail, windstorm, a hurricane or snowstorm), an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to TCTMC. No other liability shall in any case attach to TCTMC on account of interruptions of service.

**13. OWNERSHIP AND USE OF EQUIPMENT**

**C. RULES and Regulations**

Equipment, instruments and lines furnished by TCTMC on the premises of a subscriber are the property of TCTMC, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or, upon termination of the service, for the purpose of removing such equipment, instruments and lines.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to TCTMC's employees or to the public or to property, TCTMC may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold TCTMC harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

Equipment and facilities furnished by TCTMC shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof excepted. In case of damage, loss, theft, or destruction of any of TCTMC's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by TCTMC in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.

**14. UNAUTHORIZED ATTACHMENTS OR CONNECTIONS**

TCTMC will attach its equipment or lines to subscriber provided facilities, as provided for in D. General Exchange Service

In the event any unauthorized attachment or connection is made, TCTMC shall have the right to disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service.

When any subscriber provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this Tariff, TCTMC will take such immediate action as necessary for the protection of the telecommunications network and TCTMC employees, and will promptly notify the subscriber of the violation. The subscriber shall discontinue such use of the terminal equipment or communications system or correct the violation and shall confirm in writing to TCTMC within ten (10) days following the receipt of written notice from TCTMC that such use has ceased or that the violation has been corrected. Failure of the subscriber to discontinue such use or to correct the

**C. RULES and Regulations**

violation and to give the required written confirmation to TCTMC within the time stated above shall result in suspension of the subscriber's service until such time as the subscriber complies with the provisions of this Tariff.

**15. USE OF SUBSCRIBER SERVICE**

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to the joint users or the persons temporarily sub-leasing a subscriber's residential premises. TCTMC has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed provided the instrument is so located that it is not accessible for public use.

**16. TAMPERING WITH EQUIPMENT**

TCTMC may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by TCTMC which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

**17. CAUSE FOR CANCELLATION**

TCTMC may, without incurring any liability, either suspend or terminate service for any of the following reasons:

Abandonment of service

Nonpayment of any sum due for service

Use of foul or profane language utilizing TCTMC's facilities

Impersonation of another person with fraudulent intent utilizing TCTMC's facilities

Making of nuisance calls

Use of service by a subscriber in connection with a plan or contrivance to secure a large volume of calls to be directed to such subscriber at or about the same time, resulting in preventing, obstructing, or delaying the service of others.

Abuse or fraudulent use of service including:

**C. RULES and Regulations**

1. The use of service or facilities of TCTMC to transmit a message or to locate a person or otherwise to give or obtain information without payment of an applicable charge.
2. The obtaining, attempting to obtain, or assisting another to obtain telephone service by rearranging, tampering with, or making connection with any facilities of TCTMC, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid the payment in whole or in part of the established charge for such service.

Using of service in such a manner as to interfere with the service of other users.

Using of service for any purpose other than as a means of communication.

Service is furnished by TCTMC subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if TCTMC receives other evidence that such service is being or will be so used.

Non-payment of deposit required

TCTMC may continue such suspension of service until all charges due have been paid and all violations have ceased or terminate the service without suspension of service or following suspension of service and disconnect and remove any of its equipment from the subscriber's premises or mobile unit.

Upon any such termination, the subscriber shall make payment to TCTMC in accordance with the regulations governing termination or cancellation of service as specified in this Tariff.

**18. LIMITED COMMUNICATION**

TCTMC reserves the right to limit the length of communications when necessary because of a shortage of facilities caused by emergency conditions.

Transmission of Prerecorded Messages

Use of TCTMC's facilities for transmitting prerecorded messages to the general public is subject to the following conditions:

For purposes of identification, subscribers who transmit prerecorded messages to the general public over facilities provided by TCTMC must include in the recorded message the name of the subscribing organization or individual responsible for the service and the address at which the service is provided.

**C. RULES and Regulations**

Subscribers transmitting factual public announcements such as time, weather, stock market quotations, airline schedules and similar information are excluded from the preceding condition.

**19. TELEPHONE NUMBERS**

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and TCTMC may change the telephone number or the central office designation, or both, of a subscriber whenever it deems it advisable to do so in the conduct of its business.

**20. TELEPHONE DIRECTORIES****a. Distribution**

TCTMC will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of TCTMC at a reasonable charge.

**b. Directory and Advertising Errors and Omissions**

TCTMC, except as provided here in this paragraph, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will TCTMC be a party to controversies arising between subscribers or others as a result of listings published in its directories.

The liability of TCTMC for an error or omission in the alphabetical section of the telephone directory or for error or omission on intercept service shall not exceed the amount of actual damage suffered, and in no event shall exceed an amount equal to the element of local exchange service charged to the subscriber for the listed service for the period during which the directory containing the error or omission is the last published directory of the exchange.

Also, in the event of error in the listed number of any subscriber, TCTMC shall intercept all calls to the listed number (if central office equipment permits, and the number is not in service) until the next directory is published. In such case, and in case of an error in or omission of the name listing of a subscriber, the correct listing and number shall be available from the intercept equipment and through directory assistance.

**c. Extra Listings**

In the case of extra listings in the alphabetical section of the directory for which a charge is made, at the request of the subscriber in question, TCTMC's liability shall be limited to cancellation of the charges and refunding of normal monthly extra



**C. RULES and Regulations**

listing charges for the period during which the directory containing the error or omission is the last published directory of the exchange.

**d. Yellow Pages**

TCTMC assumes no liability whatsoever for damages arising from errors, omissions, or ad placements in the making up or printing of the advertising section (yellow pages).

In the case of a business requesting continuance of service, whereby the business retains the same telephone number and a contract has been established for that service in the yellow pages, a transfer of contractual obligation will apply and that subscriber assumes the conditions applicable to the contract at the time of transfer.

**21. ESTABLISHMENT OF CREDIT**

TCTMC is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address until arrangements have been made to liquidate such previous indebtedness to TCTMC. TCTMC shall not be required to furnish service when applied for in the name of another person, legal entity, a fictitious name or other member of the same household for the purpose of avoiding payment of an unpaid obligation for telephone service previously furnished. Neither is TCTMC obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of TCTMC, doubtful. In order to insure the payment of all charges due for its service, TCTMC may require any subscriber to establish and maintain his credit in one of the following ways:

1. By furnishing reference acceptable to TCTMC.
2. By providing a suitable guarantee in writing, in form prescribed by TCTMC.
3. By means of a cash deposit.
4. **Discontinuance of Service for Failure to Establish or Maintain Credit**

Service to a subscriber may be disconnected for failure to establish credit after a reasonable time, but in any case not until written notification to the subscriber was mailed to his address as listed with TCTMC. Notice will be deemed given to the subscriber ten 10 days after mailing.

**22. UNPAID ACCOUNT**

TCTMC shall not be required to provide service to an applicant or member who has not paid for prior service rendered by TCTMC in the same or different location and furnished to the same person or legal entity. TCTMC shall not be required to

**C. RULES and Regulations**

furnish service when applied for in the name of another person, legal entity, a fictitious name or other member of the same household for the purpose of avoiding payment of an unpaid obligation for service previously furnished.

**Service Restoration Charge**

Where service has been disconnected for failure to establish credit as authorized above, the regular restoral of service charge set forth in this tariff will be made and collected by TCTMC.

**23. DISHONORED CHECKS OR DRAFTS**

When a check or draft tendered for payment of a subscriber's account is subsequently returned by the institution on which it is written due to failure of the issuing institution to honor the check or draft for a good and sufficient reason, a fee will be charged to the subscriber up to the maximum amount allowed by law for each such returned check or draft. The returned check charge also applies to returned Automatic Funds Transfer transactions. The Company at its option for good cause may refuse to accept a check or draft tendered as payment on a subscriber's account. A dishonored check or draft may result in immediate suspension of service without notification.

**24. AMOUNT OF DEPOSIT**

The amount of deposit required for the purpose of establishing a subscriber's credit shall be determined by an on-line credit check. TCTMC may require the subscriber to increase the amount of the deposit at any time, if, in its opinion, the charges billed against the subscriber are found to warrant such an increase. Under no circumstances will the security deposit be less than \$50.00.

A security deposit will be required of any subscriber who does not qualify for a waiver or whose credit cannot be established.

**25. RETENTION DURATION OF SECURITY DEPOSIT**

Deposits secured by TCTMC from members or telephone service applicants for the purpose of preventing receivable losses will be credited against account when service is disconnected.

A security deposit may be refunded to a member at any time if the service for which the deposit was established is inactive, billed charges for all services are currently fully paid and a sufficient amount of time has elapsed for a reasonable determination that all appropriate charges for service, especially toll service, have been identified.

**C. RULES and Regulations**

A security deposit may be applied to an account that is inactive for a period of time greater than 30 days and billed charges are unpaid.

**26. DEPOSIT NOT TO AFFECT REGULAR COLLECTION PRACTICES**

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with TCTMC's regulations as to advance payments and the prompt payment of bills on presentation nor constitute a waiver or modification of the regular practices of TCTMC providing for the discontinuance of service for non-payment of any sums due TCTMC for services rendered. TCTMC may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with TCTMC to secure payment of such bills.

**27. BUSINESS RATES**

Telephone service shall be considered a business service if it is used for any of the following or similar activities outlined in this section.

**Business Rates Apply at the Following Locations:**

At the offices, stores, factories, mines and all other places of a strictly business nature.

At boarding houses, except as noted under Section 28, following.

At the offices of hotels, halls and apartment buildings; quarters occupied by clubs or lodges; public, private, parochial schools or colleges; hospitals, libraries and other similar institutions.

At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, his guests or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

At residence locations when an extension station or extension bell is located in a shop, office, or other place of business.

At college fraternity houses.

At any location where the listing of service at that location indicates a business, trade or profession, except as specified in Section 28, following.

**C. RULES and Regulations**

Where the telephone number is used in advertising a service or contact for commercial use.

Where used for provision of Internet services.

Where used for any commercial purpose.

Where used to aggregate voice or data traffic.

**28. RESIDENCE RATES**

Residence Rates Apply at the Following Locations:

At a private residence that is not associated with a business listing.

At private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five (5) rooms for roomers or which furnish meals to less than ten (10) boarders, provided business listings are not furnished.

In the place of residence of a clergyman, nurse, physician, surgeon or other medical practitioner, dentist or veterinarian provided the subscriber does not maintain an office in the residence.

**29. DIRECTORY LISTINGS****a. General**

The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscriber's service. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.

The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or the section of the directory containing the regular alphabetical list of names of subscribers.

Names in directory listings shall be limited to the following:

In connection with residence service:

The individual name of the subscriber, or

The individual name of a member of the subscriber's family, or

Persons residing in the subscriber's household who are entitled to the use of the subscriber's service under the provisions of the tariff of TCTMC.

**C. RULES and Regulations**

In connection with business service:

The individual name of the subscriber or joint user, or;

The name under which the subscriber or joint user is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or;

The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber or joint user is authorized by such other to use, or

The individual names of the officers, partners, or employees of the subscriber, or;

The names of departments when such listings are deemed necessary from a public reference viewpoint.

**b. Primary Listings**

For each separate subscriber service. When two (2) or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.

For each semi-public service.

For each joint user.

**c. Regular Extra Listings**

Residence extra listings may be the name(s) of member(s) of the subscriber's immediate family.

Residence extra listings may be in the name(s) of person(s) residing in the subscriber's household who are entitled to the use of the subscriber's service under the provisions of the tariff of TCTMC.

Business extra listings may be the names of partners or members of the firm if the subscriber or joint user is a partnership or firm; the names of officers of the corporation if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint users. No other class of listing, such as service, agency, commodity, etc., will be accepted.

In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular extra listing rates in connection with semi-public stations are furnished under the same regulations as specified in A., above.

**C. RULES and Regulations**

Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when, in the opinion of TCTMC, it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of PBX station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

Regular extra listings are furnished at the rate quoted in the Section J following.

Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

**d. Duplicate and Cross-Reference Listings**

Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of TCTMC, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.

Cross-reference listings are permitted when their use will facilitate in the handling of telephone calls.

The regular extra listing rate applies for each duplicate or cross-reference listing.

**e. Alternate Call Number Listings**

Listing of an alternate telephone number, other than those covered under this tariff, to be called in the event no answer is received is permitted for subscribers to all classes of service.

The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.

The regular extra listing rate applies for each Alternate Call Number Listing.

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**C. RULES and Regulations****f. Non-Published Telephone Service**

A non-published telephone service will be furnished at the subscriber's request providing for the omission or deletion of the subscriber's telephone listing from the telephone directory and, in addition, the subscriber's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth below.

TCTMC will try to prevent the disclosure of the number of such telephone but will not be liable should such number be divulged inadvertently.

When a subscriber with non-published service places a call over a 911 service to a public safety answering point, and the public safety answering point attendant places such call on called party hold, and such call is represented to TCTMC to be of an emergency nature, TCTMC will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the 911 service upon request of such governmental authority.

TCTMC will not be liable for the disclosure of a non-published number appearing on any Caller ID device.

Non-published telephone services are furnished at the rate quoted in Section J following.

**g. Authority to Use Listing**

Whenever any question arises as to the right of a subscriber to list the name of a business which he claims he is authorized to represent or to use a listing which includes the trade name of another, TCTMC is privileged to require the subscriber to secure from the owner of such name written authority so to use it addressed to TCTMC for the acceptance for insertion or for the continuance of such listing. TCTMC is privileged to refuse to accept or to delete such listing where such written authority is not so furnished or such authority is withdrawn by such owner in writing to TCTMC.

**h. Foreign Exchange Listings**

Foreign exchange listings, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted.

The foreign exchange listing will be charged at at rate determined by directory provider.

**i. Temporary Tenant Listings**

**C. RULES and Regulations**

Residential subscribers leasing their premises for a period of less than one (1) year who also request that TCTMC render service to their tenant without a change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.

All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.

The regular extra listing rate applies for each temporary tenant listing.

**j. Non-Listed Telephone Service**

A non-listed telephone service will be furnished, at the subscriber's request, providing for the omission or deletion of the subscriber's telephone listing from the telephone directory. Such listings will be carried in TCTMC's directory assistance (information) and other records and will be given to any calling party.

Non-listed telephone services are furnished at the rate quoted in Section J following.

**30. EXTENSION STATIONS**

Extension stations are furnished in accordance with such standard wiring plans as may be adopted by TCTMC.

**CLASS - SINGLE PARTY LINE**

The monthly rates specified for extension stations in Section J following include circuits not exceeding 1,000 feet in length connecting main and extension stations when both stations are located in the same building or on the same premises. For rates applicable to extension lines extending beyond these limits, see D.7 Mileage Charges

Extension stations are not furnished with Public Telephone Paystations or Service Stations.

Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code ringing permitted.

Extension stations must be located so as to restrict their use to the subscriber, his representatives, or members of his immediate family.

Where either the main or extension station is at a business location, business rates apply to both stations. Extension stations in connection with service furnished at a discount may not be installed at locations where the same discount would not apply for a main station and exchange service.



**C. RULES and Regulations**

The monthly rates area specified in Section J, following apply for switches, extension bells, or signaling circuits and associated apparatus.

**31. DISCOUNTS – SERVICE TO RELIGIOUS ESTABLISHMENTS**

Premise where a regularly ordained minister of religion resides.

Premises used primarily and generally for religious purposes.

**DISCOUNT RATE**

Religious establishments will be invoiced at the residential rate for local service.

**32. DISCOUNTS – SEASONAL RATES**

Seasonal rates apply only when a subscriber has a secondary residence within the operating territory of TCTMC and a permanent residence outside TCTMC service territory.

Seasonal rates are applicable to residence service classification only.

The time frame for seasonal rates will begin January 1 and end March 31 each year.

TCTMC reserves the right to suspend any subscriber's discount for seasonal rates if a determination is made that the use of the line facility is in conflict with any of the criteria applicable to seasonal rates. Arrears billing for up to one (1) year from such time a determination is made may be charged.

It shall be the responsibility of the subscriber to notify TCTMC if a change in the use of the facility occurs, which would alter the conditions necessary for the seasonal rate to apply.

**DISCOUNT RATE**

The discount rate during the seasonal time frame will be 65% of the basic local service rate.

**INITIAL CONTRACT PERIODS**

The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to the subscribers.

**33. TERMINATION OF SERVICE**

Service may be terminated prior to the expiration of the initial contract period if the following requirements are met.

1. Upon notice being given to TCTMC and;

**C. RULES and Regulations**

2. Upon payment of the termination charges given below and;
3. Upon payment of all additional charges due for service which has been furnished and;
  - a) In the case of service for which the initial contract period is one (1) year, the charges due for the balance of the initial month.
  - b) For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.
4. Service may be terminated after the expiration of the initial contract period upon TCTMC being notified and upon payment of all charges due to the date of termination of the service.

**34. MILEAGE CHARGES**

Mileage charges may apply to the additional circuit required where extension stations are located to premises other than those on which the main station are located or where they are beyond one thousand feet from the main station.

**35. PAYMENT FOR SERVICE AND FACILITIES**

All bills for local, toll or miscellaneous services are due when rendered and payable at the office of TCTMC on or before the due date in which the bill is rendered.

When warranted, in judgement of the Manager, special toll bills may be rendered. In such cases, the amounts billed are due and payable on demand.

In the event of failure by the subscriber or those responsible to pay any regular bill on or before the due date in which the bill is rendered or to settle special toll bills promptly, TCTMC may discontinue service without further notice at any time during such default. TCTMC will not be responsible for any loss or damages incurred as a result of the subscriber's failure to pay their bill. Service need not be restored unless or until all amounts due at the day of payment are paid in full including the restoral of service charges.

The regular restoral of service charge will be made for reconnecting services which have been discontinued for nonpayment of charges due. No allowance will be made for loss of service during the period service is disconnected for nonpayment if payment is made and service reconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may at the option of TCTMC be reestablished only on the basis of a new application.

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In the event the service of a subscriber has been twice denied for nonpayment within the previous twelve (12) months, service may be terminated in lieu of a third denial. Service then may be reestablished at the option of TCTMC only on the basis of a new application.

In the event service has been disconnected for non-payment for a period of time greater than 10 days, service then may be reestablished at the option of TCTMC only on the basis of a new application.

**36. PUBLIC TELEPHONE SERVICE****a. Semi-Public Telephone Service (Guarantee Paystation)**

Semi-public telephone service is an arrangement under which a subscriber station is equipped with a coin collecting device provided by the subscriber, designed for a combination of subscriber and public usage, and will be furnished, on individual lines only.

TCTMC does not undertake to provide booths for housing semi-public telephones but the subscriber may at his option provide at his own cost suitable booths, shelves, or cubicles for such purpose.

Local messages from semi-public telephones are charged for at the rates specified in Section J, following and toll messages are charged for at TCTMC's established rates.

No charges are applied to connections with TCTMC's toll operator, information clerk, repair clerk, business office, or any of its duly authorized officials, or to emergency calls to fire or police departments within the exchange area.

Semi-public telephones are subject to the contract period, service connection, move, change and transfer charges and general rules and regulations provided elsewhere in this Tariff.

Subscribers to semi-public telephone service are subject to the same terms and treatment of bills rendered for other types of local exchange service.

Subscribers to semi-public telephone service are entitled to regular listings in TCTMC's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this Tariff.

**37. SPECIAL SERVICES AND FACILITIES**

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for, or contemplated by the Tariff schedules of TCTMC, may be furnished or leased pursuant to special contract for

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such special service or facility for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by TCTMC.

In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by TCTMC, TCTMC may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber.

**38. SUBSCRIBER REQUEST FOR TEMPORARY SUSPENSION OF SERVICE**

Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of up to six (6) months during a twelve (12) month period. No outward or inward service is provided during the period of suspension.

Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. Current applicable reconnect charges will be made for restoration of service.

Temporary Suspension of service is permitted for one or more lines for up to six (6) consecutive or non-consecutive months during any twelve (12) month period. Any request for temporary suspension of service which results in a partial month of suspension will be treated as a whole month with regard to the six (6) month limit.

To be eligible for a temporary suspension of service, the account(s) of the subscriber requesting such suspension must be paid in full through the most recent statement date.

If the subscriber requesting temporary suspension of service is eligible for Lifeline program discounts at the time the suspension occurs, they will not receive any Lifeline program discounts during the suspended service time period. If, during the maximum six (6) month period of suspension the subscriber requests service be restored, the subscriber must present proof of eligibility to receive Lifeline program discounts when the restoration is completed. If the subscriber chooses not to restore service within the six (6) month time frame, the service will be disconnected and if new service is requested at a later date, proof of eligibility must be provided at that time.

The reduction in rate for the period of suspension is equal to 65 percent of the exchange service charges, including charges for extension stations, and miscellaneous equipment. Miscellaneous equipment does not include Key System equipment.

**39. CONNECTION WITH SUBSCRIBER OWNED RECORDING EQUIPMENT**

**C. RULES and Regulations**

Subscriber owned voice recording equipment for the recording of telephone conversations may be used in connection with the facilities of TCTMC subject to the following conditions.

Connection of subscriber owned voice recording equipment with the facilities of TCTMC shall be made only through recorder connector equipment of FCC approved equipment for direct electrical connection via telephone installed FCC approved jacks which contain a device automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen (15) seconds when the recording equipment is in use, except that in the case of a private line service which has no connection with the exchange or toll system of TCTMC, recorder connector equipment which does not contain the automatic tone device may be used at the option of the subscriber.

Telephone service furnished by TCTMC is not represented as adapted to the recording of telephone conversations by means of voice recording equipment. The use of subscriber owned voice recording equipment in connection with the facilities of TCTMC is permitted only on the condition that the liability of TCTMC for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the recorder connector equipment occurring in the course of furnishing service or other facilities and not caused by the negligence of the subscriber, or of TCTMC in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failures or defects in the recorder connector equipment occurs.

The subscriber owned voice recording equipment shall be so arranged that at the will of the user, it can be physically connected to and disconnected from the facilities of TCTMC or switched on and off.

The operating characteristics of the subscriber owned voice recording equipment shall be such as not to interfere with any of the services offered by TCTMC. Upon notice from TCTMC that the equipment of the subscriber is causing or is likely to cause hazard or interference, the subscriber shall make such changes as may be necessary to remove or prevent such hazard or interference.

The subscriber indemnifies and saves TCTMC harmless against claim for libel, slander, or infringement of copyright arising from the improper use of material transmitted over its facilities and recorded, against claims for infringement of patents arising from combining with, or using in connection with, facilities of

**C. RULES and Regulations**

TCTMC, apparatus or systems of the subscriber and against all other claims arising out of any act or omission of the subscriber in connection with facilities provided by TCTMC.

**40. CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES**

Special charges in the form of installation charges, monthly charges, or both, may be applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual *investment or expense, as for example:*

1. The facilities are provided in remote or undeveloped areas.
2. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
3. The subscriber's location requires the use of costly private right-of-way.

Title to all construction, as specified in this Tariff, provided wholly or partly at a subscriber's expense, is vested in TCTMC.

"Cost" is meant the cost of labor and materials including the usual supervisory expense.

Before construction and/or placement of communication facilities, a signed agreement must be executed between TCTMC and the developer.

Except as otherwise provided herein, the regulations in this tariff contemplate, that the type of construction required, to provide the quantity and class of service involved, will be determined by TCTMC. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by TCTMC is desired.

Cable installed in conduit will be maintained and replaced at the expense of TCTMC where the conduit has been inspected in place by TCTMC and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the subscriber or his representative will be made only at the subscriber's expense.

When attachments are made to poles of other corporations in lieu of providing construction for which the subscriber would be charged under the provisions hereof, the cost to TCTMC for such attachments may be charged to the subscriber.

The subscriber is required to pay construction charges as made by another individual or corporation providing facilities connecting with the facilities of TCTMC.

**C. RULES and Regulations**

When an applicant is so located that it is necessary to use private right-of-way to furnish service and TCTMC is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.

When a charge is applicable for construction on either a public road or on private property, the subscriber may undertake, where in the opinion of TCTMC it is practicable for him to do so, such construction in whole or in part, in lieu of the construction charges which apply. In all cases of construction by the subscriber, the material furnished and the method of construction are subject to the approval of TCTMC, no charge applying for TCTMC's supervision.

Any poles, conduit, underground construction or other plant provided at the expense of the subscriber, on either a public road or on private property, shall not be used by the subscriber for any purpose other than service furnished by TCTMC or the support of cable, wire or other apparatus of TCTMC, except upon approval of TCTMC.

Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the subscriber – including the cost of installing. The underground conduit shall be constructed in accordance with plans and specifications furnished by TCTMC.

Where facilities are changed from aerial to underground at a subscriber's request, the subscriber is required to bear the cost of all construction.

Where builders or developers require advance construction of facilities for the anticipated use of others, a guaranty or payment bond satisfactory to TCTMC to cover the cost of such construction may be required before construction work is started.

The duct or ducts required in the underground conduit by TCTMC to furnish service shall be reserved for its exclusive use.

Construction charges will not apply to the subscriber's aerial drop which extends from the last pole to the building in which the telephone is located.

Special construction charges are applicable to subscribers under certain conditions for the establishment or rearrangement of communications services when suitable plant facilities are not available or when the construction of the necessary facilities involves excessive costs.

Duplicate copies of subscriber invoices

**D. GENERAL Exchange Service**

TCTMC will honor a request for duplicate copies of invoices, if available and the subscriber making the request has that authority.

The period for which duplicate invoices are available is dictated by TCTMC Record Retention Policy.

TCTMC will process any valid request for duplicate invoices based upon available resources. The time taken to process the request is left at the discretion of the Company.

TCTMC will determine the medium for providing the duplicate invoices.

**D. GENERAL EXCHANGE SERVICE****1. CONSTRUCTION CHARGES****a. General**

Lines will be extended in accordance with **Section Error! Reference source not found.** following. **Error! Reference source not found.** Construction charges are applicable to subscribers under certain conditions for the establishment or rearrangement of communications services when suitable plant facilities are not available or when the construction of the necessary facilities involves excessive costs.

Construction charges are applicable under certain conditions as hereinafter set forth and are in addition to the rate for the class of service furnished and service charge, installation charge, nonrecurring charge, mileage charge or other similar charges that may apply as specified in this tariff.

Construction charges are payable upon application for service or when billing is rendered as TCTMC, at its option, may require.

The word "cost" when used in this section means the in-plant cost consisting of labor, materials, supervision and other overhead expenses associated with the construction. Estimated cost will be used; however, where the subscriber requests, actual cost will be used where practicable.

The term "poles" as used in this section includes the anchors, braces, guys, stubs and other fixtures required to support the poles.

Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by TCTMC. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by TCTMC is desired.



**D. GENERAL Exchange Service**

When an applicant is so located that it is necessary to use private right-of-way to furnish service and TCTMC is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.

When a charge is applicable for construction on either a public road or on private property, the subscriber may undertake, where in the opinion of TCTMC it is practicable for him to do so, such construction in whole or in part in lieu of the construction charges which apply. In all cases of construction by the subscriber, the material furnished and the method of construction are subject to the approval of TCTMC, no charge applying for TCTMC's supervision.

Any poles, conduit, underground construction or other plant provided at the expense of the subscriber, on either a public road or on private property, shall not be used by the subscriber for any purpose other than service furnished by TCTMC or the support of cable, wire or other apparatus of TCTMC except upon approval of TCTMC.

Where builders or developers require advance construction of facilities for the anticipated use of others, a guaranty or payment bond satisfactory to TCTMC to cover the cost of such construction may be required before construction work is started.

**b. Applications****Usual Construction for Permanent Service**

The regulations contained herein contemplate usual construction, i.e., the type of construction which TCTMC would provide for the area and for the quantity and class of service involved if the decision rested solely with TCTMC. TCTMC will place either aerial or underground construction and will determine, in each case, which is the usual type of construction to be used to furnish service.

Construction charges apply when one (1) or more of the following conditions are present or when the subscriber's request for service requires:

1. Facilities (including house cabling or inside wiring) of a type other than that which TCTMC would otherwise utilize in order to provide service for the subscriber.
2. A greater quantity of facilities than that which TCTMC would otherwise construct in order to fulfill the subscriber's initial requirements for service.

**D. GENERAL Exchange Service**

3. Routing of facilities other than that which TCTMC would normally utilize in order to provide service for the subscriber
4. TCTMC to expedite construction of the facilities at greater expense than would otherwise be incurred.
5. Construction for temporary service and there is no immediate prospect of reusing the facilities provided.
6. Distribution construction on continuous property.
7. TCTMC to relocate existing facilities at the request of the subscriber or other party.

When a political subdivision of the State, or any agency thereof, requires by ordinance, franchise provision, administrative ruling or otherwise that existing aerial facilities be relocated underground, the entire cost incurred by TCTMC properly attributable to such relocation, after deducting therefrom any reimbursement received, any increase in value of the new facility and any salvage value derived from the old facility, will be charged to the party requesting the change.

**Special Construction for Permanent Service**

When it is necessary for TCTMC to provide outside plant construction, either on a public road or on private property, house cabling or inside wiring which is other than that usually provided for the area and class of service furnished, the subscriber or other party requiring such special construction is required to pay the difference between the estimated cost of usual construction and the estimated cost of the type of construction approved under the conditions specified herein.

TCTMC will, in all cases, bear the same amount of the cost as in the case of usual construction provided specified in Section b, preceding.

Underground construction where aerial construction would usually be provided, include the following:

1. Submarine cable.
2. Greater quantity or a different type of facilities than that which TCTMC would otherwise construct in order to fulfill the subscriber's initial requirements for service.
3. Routing facilities different from that which TCTMC would normally utilize.

**D. GENERAL Exchange Service**

4. Expedition of the construction of facilities at greater expense than would otherwise be incurred.

5. Concealed inside wiring, etc.

**c. On Public Roads or on Private Property**

The subscriber or other party requiring the special construction is required to pay the difference between the total estimated cost of such special construction and the amount to be borne by TCTMC. All plant is maintained and replaced at the expense of TCTMC except where poles or conduit are owned by the subscriber, in which case the subscriber is required to maintain such poles or conduit.

**d. Conduit and Trenching**

Except as provided as usual construction by TCTMC, the provision, maintenance and replacement of conduit and underground construction on private property for one (1) or more subscribers is the responsibility of the subscriber. TCTMC will install and maintain the associated wire facilities at its expense. The cost of conduit replacement or of opening and closing the trench in connection with the maintenance and replacement of the wire facilities shall be the responsibility of the subscriber.

**e. House Cabling or Inside Wiring**

The standard method of wiring a building or structure for telephone service is by exposed wiring. It is the responsibility of the subscriber to provide a means of entrance into the building which is satisfactory to TCTMC and to provide space for mounting the necessary terminal and station protection equipment and, where riser cable is required, a reusable means to reach each floor and each suite or office on each floor where the telephone service is desired.

Where subscriber provided telephone systems and facilities within a building or structure are to be interconnected with TCTMC provided facilities, TCTMC will provide house cabling or inside wiring, if required, to the nearest point of the subscriber's premises, which is satisfactory to TCTMC, within a building or structure.

Any required conduit or similar type construction involved in furnishing concealed wiring must be installed and maintained at the expense of the subscribers. Such construction must be installed in a manner which is acceptable to TCTMC.

**D. GENERAL Exchange Service**

Where, due to the type of construction of the building or the conditions imposed by the subscriber, abnormal expense is incurred by TCTMC, the subscriber is required to pay the difference between the estimated expenses which would normally have been incurred for the installation.

**f. Temporary Construction**

When construction is required for temporary service (for a period less than three years) and there is no immediate prospect (within six months of service disconnection) of reusing the plant provided, the subscriber is required to bear all of the cost of such construction.

The regulations applying to ownership and maintenance of such temporary construction are the same as apply to usual construction for permanent service.

**g. Distribution Construction on Continuous Property**

When communications services such as private branch exchange stations or extensions, tie lines or private line services are extended to another building or point on the same continuous property of a subscriber, the construction required, such as poles and conduit, including trenching, may be the subscriber's responsibility at the discretion of TCTMC. Such construction by the subscriber shall be furnished in a manner acceptable to TCTMC and shall be maintained and replaced by the subscriber. TCTMC will install and maintain the associated wire facilities at its expense. The cost of pole or conduit replacement or of opening and closing the trench in connection with maintenance and replacement of the wire facilities shall be the responsibility of the subscriber.

**h. Rearrangement or Relocation of Existing Construction**

When TCTMC is requested to move or change existing construction, the subscriber or other party requiring the move or change is required to pay the entire cost incurred by TCTMC properly attributable to such relocation.

**2. CUSTOM CALLING SERVICES****a. General**

Custom Calling Services consist of optional service features for use in connection with a subscriber's local exchange service.

Custom Calling Services may be associated with residence and business individual line service excluding semi-public telephone service.

**D. GENERAL Exchange Service**

Custom Calling Services may require special facilities and will be provided only where such facilities are available.

**b. Call Forwarding**

Call Forwarding is an arrangement whereby incoming calls may be transferred to another telephone number by signaling a prefix code and the telephone number of the service to which calls are to be transferred. Calls forwarded by this feature are subject to local and long distance message charges. Call Forwarding is not limited to TCTMC's service areas. These calls are also subject to transmission limitations. This service is offered as a monthly subscription service or on a Per-Use basis and applicable charges apply.

**c. Call Waiting**

Call Waiting is an arrangement whereby a subscriber who is using an exchange line arranged for Call Waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The subscriber, by flashing the switch-hook, is able to have alternative conversation between parties.

Call Waiting is not available with rotary hunt lines.

**d. Call Waiting ID**

Call Waiting ID is an arrangement whereby a subscriber who is using an exchange line arranged for Caller ID and Call Waiting ID is alerted, by means of a tone signal, when another caller is trying to reach that line. The subscriber will be able to see the caller's telephone number and name, if available, on a subscriber-owned display device that is compatible with Call Waiting ID. The display equipment is owned and maintained by the subscriber. With Call Waiting ID, the incoming telephone number and name, if available, is sent to the display unit during the interval following the first call waiting tone signal, allowing the subscriber to see the incoming telephone number and name, if available, before answering the call.

Caller ID name delivery will be dependent upon the subscriber's primary directory listing, whether published or not, associated with the subscriber's telephone number assigned to the subscriber by the Company. The name delivered to the caller ID device will be the same as the primary directory listing for that telephone number. Substitution of directory listing for another listing chosen by subscriber will not be permitted by the Company. Subscriber may elect to subscribe to call blocking services if they do not wish for their telephone number and name, if available, to be delivered to caller ID devices.

**e. Custom Calling Services - Speed Calling**

**D. GENERAL Exchange Service**

Speed Calling is an arrangement which provides for the calling of telecommunications network telephone numbers by dialing an abbreviated code. Two (2) arrangements are available, either an eight-number capacity or a thirty-number capacity, but not both on the same line.

**f. Three Way Conference Calling**

Three-Way Calling permits an existing call to be held and a second call to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations. A transfer feature is available with three-way calling. Transferring is limited to one (1) long distance connection. This service is offered as a monthly subscription service or on a Per-Use basis and applicable charges apply.

**g. Do Not Disturb**

Do Not Disturb service is a non-class digital central office software feature which allows a subscriber to prevent incoming calls from ringing at his/her location by diverting them to a recorded announcement within the telephone digital central office. This feature may be deployed in one of three ways:

**h. Personal Ringing**

Personal Ringing allows two (2) or three (3) Directory Numbers (DNs) to be assigned to the same line. This allows a subscriber to receive calls on up to three (3) separate numbers without installing additional lines. A distinctive ringing pattern is provided for each DN so that the subscriber can identify the number that has been dialed.

Subscribers have the option to publish DN's associated with the Personal Ringing feature. However, if one line is published, all must be published.

**i. Toll Control with PIN**

Toll Control with PIN is a feature that gives subscribers who are assigned Toll Restriction the ability to dial an authorization code and override the Toll Restriction on a per call basis. Subscribers who are assigned this feature are allowed to access the toll network through the use of a feature access code and special 1 – 7 digit Pin (Personal Identification Number) number. Incoming and local calls are not affected by this feature. When a toll call is attempted on the subscriber's line prior to dialing the access code and PIN, the call completion will be denied.

Toll Control with PIN is available to single lines and Hunt Group members. This feature is available on an individual line assignment basis only; TCWP

**D. GENERAL Exchange Service**

cannot be assigned on a hunt group basis (every line or no line). When TCTMC assigns this feature to the line, a system-wide default PIN applies automatically. Toll Control with PIN gives subscribers the ability to change their PIN by dialing a PIN Change Access Code, the old PIN, and then the new PIN.

**3. ENHANCED CUSTOM CALLING SERVICES****a. General**

Enhanced Custom Calling Services consists of optional service features for use in connection with a subscriber's Local Exchange Service.

Enhanced Custom Calling Services may be associated with residence and business individual line service excluding semi-public telephone service.

Caller ID is authorized in North Carolina by the North Carolina Utilities Commission only with the provision of free and universally available per-line and per-call blocking. A subscriber must contact TCTMC in order to obtain per-line blocking.

Automatic Call Return and Call Screening will be provided subject to identical standards of Caller ID.

TCTMC must send a written ballot once a year advising each affected subscriber that Per-Line Blocking is available and may be obtained by returning the ballot as appropriately marked to TCTMC. The ballot may be enclosed with the subscriber's bill payment.

When signing up for telephone service, each new affected subscriber will be advised that Per-Line Blocking is available without charge and the technique for deploying Per-Call Blocking will be explained.

**b. Repeat Dialing**

Repeat Dialing permits the subscriber to automatically redial the last outgoing telephone number dialed. It also allows the subscriber to dial a code which initiates continuous attempts to redial a busy number. As in Call Return, the redialed line and the subscriber's line are monitored by the central office equipment which will complete the call when both lines are idle. The subscriber is notified by a distinctive ring and when he/she picks up the receiver, the call is automatically placed. This service is offered as a monthly subscription service or on a Per-Use basis and applicable charges apply.

**c. Call Return**

**D. GENERAL Exchange Service**

Call Return permits a subscriber to automatically redial the telephone number of the most recent incoming local call or call attempt. A subscriber receives a voice announcement that identifies the calling directory number (if the calling party has not blocked his/her caller identification). If the redialed telephone number is busy, the redialed line and the subscriber's line are monitored by the central office switch for a period of time – typically 30 minutes. The switch will complete the call when both lines are idle. The subscriber is notified by a distinctive ring, and when he/she picks up the receiver, the call is automatically placed. This service is offered as a monthly subscription service or on a Per-Use basis and applicable charges apply.

**d. Call Trace**

Call Trace allows subscribers who have been receiving harassing, obscene or prank calls to activate an immediate trace of the last incoming call without requiring prior approval and costly manual intervention by co-op personnel. Upon receiving an undesirable call, and after hanging up, the subscriber dials the tracing activation code. A successful trace provides a success message for the telephone switch that also tells the subscriber to contact the telephone company for further assistance.

If a trace succeeds, TCTMC's equipment can record details about the incoming call but not the actual conversation. Upon request, TCTMC may advise the subscriber if a trace has been successful but NO specific details can be disclosed to the subscriber. Traced call information is proprietary and is provided only to appropriate law enforcement agencies when TCTMC is served with an official subpoena.

**e. Priority Ringing**

Priority Ringing permits a subscriber to pre-select a list of telephone numbers to emit a distinctive alerting signal, ring or Call Waiting tone for priority calls. Calls from telephone numbers not included on the screening list will produce a normal ring. The subscriber can create a file of important callers by dialing an activation code. The central office equipment will screen incoming calls against the subscriber's predetermined file and provide the appropriate signal, ring or tone. TCTMC determines the maximum number of numbers a subscriber may screen.

The telephone number of the last inbound call, including a non-priority type, is retained by TCTMC's switching center and may be disclosed by voice recording to the called subscriber unless the calling subscriber has requested the Call Block Per Line feature or has deployed the Call Block Per Call feature.



**D. GENERAL Exchange Service****f. Preferred Call Forwarding**

Preferred Call Forwarding enables a subscriber to forward pre-selected incoming calls. The subscriber constructs a screening file through the use of a unique code. TCTMC's equipment screens all incoming calls against the subscriber file and forwards calls only from numbers on the file. TCTMC determines the maximum number of numbers a subscriber may screen.

The telephone number of the last inbound call is retained by TCTMC's switching center and may be disclosed by voice recording to the called subscriber unless the calling subscriber has requested the Call Block Per Line feature or has deployed the Call Block Per Call feature.

**g. Call Screening**

Call Screening allows the subscriber to create a file of phone numbers from which no telephone contact is desirable. Incoming calls from phone numbers with the subscriber screened file are sent to an announcement that informs the caller that the subscriber is not receiving calls at this time. TCTMC determines the maximum number of numbers allowed on a subscriber's file.

**h. Call Acceptance**

Call Acceptance screens incoming calls against a file of subscriber-specified directory numbers and accepts calls only from those numbers. Calls from numbers not on the list are denied access to the subscriber's line and receive a recorded intercept announcement. TCTMC determines the maximum number of numbers allowed on a subscriber's screening file.

The telephone number of the last inbound call is retained by TCTMC's switching center and may be disclosed by voice recording to the called subscriber unless the calling subscriber has requested the Call Block Per Line feature or has deployed the Call Block Per Call feature.

**i. Caller ID**

Caller ID allows a subscriber to see the caller's telephone number and name, if available, on a subscriber-owned (CPE) display device. The display equipment is owned and maintained by the subscriber. With Caller ID, the incoming telephone number and name, if available, is sent to the display unit during the first long silent interval of the ringing, allowing the subscriber to see the incoming telephone number and name, if available, before answering the call.

**D. GENERAL Exchange Service**

Caller ID name delivery will be dependent upon the subscriber's primary directory listing, whether published or not, associated with the subscriber's telephone number assigned to the subscriber by the Company. The name delivered to the caller ID device will be the same as the primary directory listing for that telephone number. Substitution of directory listing for another listing chosen by subscriber will not be permitted by the Company. Subscriber may elect to subscribe to call blocking services if they do not wish for their telephone number and name, if available, to be delivered to caller ID devices.

**j. Per-Line Blocking**

Per-Line Blocking allows a caller to prevent his or her number from being delivered to a called party's display unit or being disclosed to another subscriber with calling number detection features deployed. Subscribers must request activation of this feature by calling or writing TCTMC. When a subscriber subscribes to the Per-Line Blocking feature, the originating number and name is not displayed on the called party's equipment.

Delivery of the caller's telephone number can be blocked "per call" by the caller using an activation code. Per-Call Blocking is available ubiquitously at no charge to the subscriber.

**k. Anonymous Call Rejection**

Anonymous Call Rejection can block incoming calls that have been marked "private" (when Caller ID has been blocked by the caller) and routes the calls to a recorded announcement. This feature has been dubbed "blocking the blocker."

**l. Basic Voice Mail**

Voice mail is a system for sending, storing and retrieving audio messages, like a telephone answering machine. A voice mailbox is typically associated with a telephone number or extension. When the number is called and the line is busy or not answered, the caller hears a message left by the owner and is given instructions for leaving a message or other available options, such as paging the individual or being transferred to another telephone number. The owner of a mailbox can change the outgoing message or listen to incoming messages after entering a personal identification number (PIN).

Basic Voice Mail is a service allows up to 20 messages, 3 minutes in length, to be recorded and stored on an individual user's voice mailbox. In addition, the user may record and send voice messages to one or more people using the voice mail system.

**D. GENERAL Exchange Service**

Sub-mailboxes are additional voice mailboxes with Voice Mail service. Each sub-mailbox may have unique greetings and a unique personal identification number (PIN). Sub-mailboxes cannot operate independently of the main voice mailbox. Basic Voice Mail service includes on sub-mailbox at no charge and additional sub-mailboxes are not available to Basic Voice Mail users.

**m. Enhanced Custom Calling Feature Bundles – General**

Enhanced Custom Calling Feature Bundles consists of optional service features bundled together at a discounted price for use in connection with a subscriber's Local Exchange Service.

**n. Enhanced Custom Calling Feature Bundles - Pick List**

The calling features that can be used in the Pick Packages include the following: Call Return, Caller ID, Caller ID Deluxe (name and number), Three Way Calling, Call Waiting, Call Forwarding, Preferred Call Forwarding, Call Trace, Priority Ringing, Personal Ringing (Teen Service), Repeat Dialing, 8# Speed Calling, 30# Speed Calling, Call Screening, Anonymous Call Rejection, and Special Call Acceptance.

**4. DATA SERVICES AND EQUIPMENT**

Data Services are generally provided for the interface of transmitting and receiving subscriber provided data terminals with the telecommunications network. The modulator section of the modem converts elements of a data code to a voice frequency tone for transmission over telecommunications facilities. The voice frequency tones are converted back into data signals in the demodulator section of the modem.

**TRANSMISSION**

Simplex – Transmission which can operate in only one direction.

Half Duplex – Transmission which can operate in only one direction at a time.

Full Duplex – Transmission which can operate in both directions simultaneously.

A bit is a binary digit which is the binary notation either of the characters 0 or 1.

All transmitting and receiving data frequencies must be within the transmission capabilities of standard voice frequency plant facilities provided by TCTMC. The magnitude and voltage and/or frequency of the subscriber delivered data signal must be maintained as to not interfere with any other service offered by TCTMC. Upon notice from TCTMC that the subscriber provided equipment is causing or

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likely to cause hazard or interference, the subscriber shall make changes as necessary to remove or prevent such hazard or interference.

Any work performed by TCTMC required for special treatment to its facilities will be charged on a case by case basis. Special treatment of plant facilities known as line conditioning will usually require additional line treatment equipment. Line conditioning may be required on both ends and, as such, the tariff will reflect line conditioning interface equipment as necessary for proper voice frequency level for data interface. Line conditioning may also require removal of the corporation cable load coils to ensure proper frequency response of a data service. There will be a charge per pair and per load coil for such removal.

**5. DIRECTORY ASSISTANCE SERVICE**

TCTMC furnishes Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.

TCTMC furnishes an optional Directory Assistance Call Completion Service to the users of TCTMC's Directory Assistance Service. When dialing Directory Assistance Service (411), subscribers may choose to have the telephone number they are requesting dialed by the Directory Assistance Operator System. The call will be completed on a sent-paid basis (paid by the calling subscriber).

Individual message detail is not included as a part of this service.

The service is only available where billing and terminal capabilities exist.

Subscribers may request blocking of Directory Assistance Call Completion calls originating from their telephone lines by contacting TCTMC.

The service is available to both residence and business subscribers except as noted below.

Directory Assistance Call Completion is not available for the following types of services:

1. Any Special Line Class Codes
2. 900/976 Service
3. Alternately Billed Calls (e.g., Collect, Calling Card, or Billed to Third Number)
4. Calls from central offices where the end user cannot be identified
5. Calls from Public Telephone Access Service for Subscriber Provided Equipment

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6. **800/866/877/888 Service**
7. A charge is applicable for each call to directory assistance, except as noted below. A maximum of two telephone numbers will be provided, per call, when requested.
8. Charges for Directory Assistance Service are not applicable to inquiries received from public and semi-public telephones.
9. Handicapped Exemptions – Those handicapped subscribers who qualify for exemptions from local Directory Assistance charges under local Exchange Company Tariff(s), or in the absence of a local Directory Assistance charge plan, receive special rates on other Local Exchange Company services, are exempted from the Directory Assistance Charge. This exemption applies only to calls to Directory Assistance which are billed to the handicapped subscriber's residence telephone number.

**6. INTERCONNECTION WITH SUBSCRIBER PROVIDED EQUIPMENT AND SYSTEMS**

The Federal Communications Commission permits direct interconnection of subscriber provided equipment (CPE). This section provides for implementation of this ruling and applies to the direct connection to the network of ancillary equipment other than coin telephones used in conjunction with all primary individual telephone service.

Jacks will be of modular design as prescribed by the FCC and must be wired so that there will be no interference to the rest of the service if the plug is withdrawn.

The use of subscriber provided circuitry or terminal equipment shall not require change in or alteration of the equipment or other facilities of TCTMC. If any such circuitry or terminal equipment is found defective, its use shall be immediately discontinued until correction is made.

**Service Connection Charges**

A service connection charge to provide a modular jack as prescribed by the FCC in connection with an order to connect, move, or change telephone service will be charged applied in addition to installation or other charges, as applicable.

**Maintenance Charges on Subscriber Provided Equipment**

A charge will be applied when the subscriber requests a service call for repairs (when the subscriber owns all or part of the terminal equipment) and TCTMC's facilities are found to be in good working order. The charge will be in addition to any other applicable service fees which may apply.

**D. GENERAL Exchange Service****7. MILEAGE CHARGES**

Mileage charges are applied to cover the cost of additional facilities which are required to meet the subscriber's service requirements.

These charges are in addition to the rates for Local Exchange Service as specified in Section J, following for the class of service desired.

These charges are also in addition to construction charges, when applicable.

Subscribers who lease facilities from TCTMC are required to inform the Corporation of the type of transmission and signaling that will be used by their equipment. This information will be reviewed by TCTMC's engineering staff to insure that the proposed equipment will not harm or interfere with existing services offered by TCTMC. When technical information is not available, the subscriber will be required to provide TCTMC with the FCC registration number.

When facilities are required to cross exchange boundaries of TCTMC and the subscriber requirements are for voice grade analog service, the appropriate interexchange facility rate will apply.

Additional rules for subscriber interconnection to TCTMC's facilities are outlined in Section 6, following.

**8. MULTI-LINE (KEY) TELEPHONE SERVICE**

A multi-line telephone system is an arrangement of telephone sets providing operating features for originating, holding, and answering calls on one or more lines.

Multi-line telephone services encompassed by this tariff are classified into three (3) types:

1. Type A – Push button apparatus (2 line), non-expandable, requiring no common equipment.
2. Type B – A convenience telephone system providing up to three incoming lines with a hold feature on each line or up to two (2) incoming lines with a hold feature and one (1) intercom line. Included at no extra cost is an illumination feature which flashes on each incoming call only, indicating which line is ringing. The illumination feature can be arranged so as to remain on throughout the system when a line is busy.
3. Type C – An expandable multi-line service which utilizes common equipment in its operation. This type of service is grouped into general systems with varying capacities to meet subscriber requirements.

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Intercom is standard with these systems but the subscriber has the option of non-intercom capability. The service is available in electronic systems.

**CABINET SPACE**

The subscriber will provide space equipped with the following requirements:

Locate the equipment cabinet within four feet of an AC electrical outlet dedicated exclusively to the use of this equipment. The outlet must be a 117 VAC 15 AMP circuit with a third-wire ground supplied to a standard electrical outlet (NEMA 5-15R).

Mount the common equipment within 25 feet of the TELCO/PBX jacks. The recommended nominal distance is 7 feet.

Choose a secure and dry mounting location that has adequate ventilation. The temperature range of the location must be within 32-122 degrees F (0-50 degrees C) and that the relative humidity is less than 90 percent, non-condensing.

If the mounting surface is damp or if it is made of concrete or masonry material, you must attach a backboard to the mounting surface for mounting the common equipment. Suitable mounting backboards are available commercially or you can construct one from 3/4-inch plywood by cutting it to size.

**POWER SUPPLY**

The subscriber will be required to furnish, install and maintain the commercial power, wiring, and power outlet.

**SERVICE COVERAGE**

Multi-line telephone systems are furnished only in connection with individual central office lines (excluding lines associated with semi-public and public telephone services), private branch exchange station lines, Centrex, and private lines in dial central office exchanges.

**STANDARD LOCATION CONDITIONS**

Generally, all telephones associated with a multi-line telephone system shall be located within the same building. However, when satisfactory operation can be maintained, stations may be located in different buildings, subject to standard mileage charges and to special charges which will be determined by the costs involved to meet the individual requirements of each case.

**SPECIAL CONSTRUCTION**

When the subscriber desires a type of construction other than that which TCTMC would normally provide (i.e. concealed wiring, etc.) or where abnormal cabling conditions (i.e. solid abutments, special insulation, etc.) exist, construction charges as set forth in 1. Construction Charges

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shall apply.

**COMMON EQUIPMENT -**

1. **Multi-line Systems Type C – Mechanical**
  - a) Expandable line capacities
  - b) Illumination – flashing incoming, steady busy, and wink hold
  - c) Hold – line and station
  - d) Signaling – common audible for incoming calls
  - e) Pick-Up – line and station
  - f) Power – for signaling and illuminations
  - g) Time Out – flashing illumination and audible signaling on unanswered calls
  - h) Interrupted ringing
  - i) Intercommunication capability
  - j) Music on hold
2. **Multi-line Systems Type C – Electronic**
  - a) Same as all features listed under mechanical
  - b) Speed dialing
  - c) Last number redial
  - d) Privacy on all lines and intercom
  - e) Three way conference
  - f) On hook dialing (not available in all systems)
  - g) Toll restriction by line or telephone
  - h) Call announce

**9. PUBLIC TELEPHONE SERVICE**

TCTMC offers Semi-Public (guarantee) telephone service.

**10. RADIO PAGING SERVICE**

Radio Paging Services are one-way service in which a radio receiver is activated through a base station transmitter by dialing an address code associated with a central office exchange in which the service is offered. Receivers provided for use in connection with Type I Personal Signaling Service are actuated by tone



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transmission. Receivers provided for use in connection with Type II and Type III Personal Signaling Service are actuated by tone and voice transmission. Receivers used in connection with Type IV and Type V are actuated by tone and numeric display transmission. Each receiver is a small portable radio unit which may be carried on the person of the subscriber. Issuing pagers will be restricted to TCTMC's service territory. Some cases for providing pagers to members not residing within TCTMC's service territory may be considered on a case by case basis. The sale of pagers will be restricted to members of TCTMC who have active basic local exchange service with TCTMC.

Due to the inherent characteristics of radio transmission, TCTMC cannot warrant the range of coverage within the area in which the service is offered, since receivers may be temporarily located in receiving blind spots. Types I, II, III, IV and V Radio Paging Service are offered through base stations located in TCTMC's telephone exchange area.

TCTMC undertakes only to transmit a signal for the purpose of actuating a receiver and accepts no responsibility for the transmission of further intelligence.

Radio Paging Service receivers will be actuated only when the address code or codes associated with each receiver is dialed by the calling party. The name and receiver address code or codes of a subscriber will not be made public by TCTMC.

The provision of each Radio Paging Service constitutes a separate service.

For charge purposes, each signal call from a telephone to a receiver in the exchange specified above is treated as a telephone call, either local or long distance.

Insurance on leased radio pager is available against all risks from direct physical loss. TCTMC reserves the right to withhold insurance coverage to any subscriber when experience and conditions indicate an unacceptable risk of loss is present. The loss of a second radio pager within a two (2) year period of time will be immediate grounds for cancellation of insurance coverage.

Insurance on leased radio pager is available against all risks from direct physical loss. TCTMC reserves the right to withhold insurance coverage to any subscriber when experience and conditions indicate an unacceptable risk of loss is present. The loss of a second radio pager within a two (2) year period of time will be immediate grounds for cancellation of insurance coverage.

**a. Basic Radio Paging Service**

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Includes a single address code for use with a subscriber provided receiver equipped to receive tone, voice or numeric display transmission and dual page.

**b. Type I Tone Only Radio Paging Service**

Includes a receiver, initial battery, vibration, flashing light and group call capability.

**c. Type II Tone and Voice Radio Paging Service**

Includes a receiver equipped to receive tone plus voice transmission, initial battery, battery charger, dual page and group capability.

**d. Type III Tone and Voice Radio Paging Service**

Includes a receiver equipped to receive tone plus voice transmission, dual page, vibration, initial battery and group capability.

**e. Type IV Tone and Numeric Display Radio Paging Service**

Includes a receiver equipped to receive tone plus numeric display, initial battery, dual page, vibration and group capability.

**f. Type V Watch Pager Radio Paging Service**

Includes a single address code, for use with a subscriber provided Watch Pager receiver equipped to receive audible alert and numeric display, initial battery, dual page and group capability.

**11. SERVICE CHARGES****a. General**

Service charges are those charges associated with work performed by TCTMC in connection with the provision of services to equipment for a subscriber.

Service charges are in addition to any other scheduled rates and charges. They apply in addition to and not in lieu of installation charges, non-recurring charges (NRC) or construction charges which are found in other sections of this tariff.

Service charges for the initial establishment of residential or business service are due and payable on the first billing cycle after the installation date of the equipment.

The charges specified herein do not contemplate work being performed by TCTMC's employees at a time when overtime wages apply due to the request of the subscriber nor do they contemplate work begun being interrupted by

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the subscriber. If the subscriber requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

Service Charges are in addition to all other rates and charges that may be applicable for service and equipment provided by TCTMC. Other rates and charges include, but are not limited to, Installation and Nonrecurring Charges.

Installation Charges apply when equipment with which the Installation Charge is associated is connected or moved unless otherwise specified.

Nonrecurring Charges apply only for the initial installation of certain items of equipment.

Service Charges do not apply to:

Visits to a subscriber's premises solely for the purpose of repair, maintenance or disconnection of TCTMC provided service and equipment.

Changes in the class or grade of service, or concurrent moves or changes necessitated by a change in the class or grade of service or by a change in central office operations.

A change of telephone number when initiated by TCTMC.

The processing of a subscriber request when the subscriber notifies TCTMC of the subscriber's intent to connect registered terminal equipment to the telecommunications network and no other activity is required.

Removal of service or equipment unless otherwise specified in other sections of this tariff.

**b. Service Ordering Charge**

A Service Ordering Charge applies per account for the processing of a subscriber request for service or equipment ordered for completion at one time.

A Service Ordering Charge will be applicable in addition to the appropriate Premise Visit, Line Connection (Central Office and Premise), Equipment, Engineering, Assignment, Wiring and Installation Charges.

Only one service order charge is applicable for all requests made at one time for service on one line.

The Service Ordering Charge is applicable for requests for initial connection of service and connection of additional local exchange lines, private lines, off-premises extension lines, or the lines to an established service, and transfer of

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service involving change in name and responsibility whether or not there is a lapse in service.

Also, a Service Ordering Charge is applicable for requests for connection of an extension station or any miscellaneous equipment, inside move or change, number change, restoration of service, change from business to residence service or residence to business service, or additional, optional, non-published, non-listed, and dual-name directory listing.

**c. Premise Visit Charge**

A Premise Visit Charge applies per account for each visit to a subscriber's premises to perform work requested by the subscriber.

However, no additional premise visit charge is applicable for subsequent visits required to complete an order to which a visit charge has been applied.

When an TCTMC employee is on the subscriber's premises for the purpose of repair, maintenance or change in class or grade of service necessitating a premise visit, or where the visit was initiated by TCTMC, no Premise Visit Charge applies to residence subscribers who accept installations of extension stations, or supplemental equipment specified in Section 12, which the visiting TCTMC employee has and installs at the time of the visit.

**d. Engineering Charge**

An Engineering Charge is the cost related to premise evaluation for telephone plant connection requirements.

In the case of multi-line telephone facilities, there is an Engineering Charge for each line connected.

In reference to dedicated telephone facilities, an Engineering Charge only applies to the original applicants who apply for service in those locations.

**e. Assignment Charge**

An Assignment Charge is the cost for assigning telephone numbers, cable pairs, carrier channels, central office termination equipment or other items of plant to provide service.

**f. Equipment Charge**

An Equipment Charge is for preparing a single line instrument for installation, including ringer adjustment and other service necessary to insure satisfactory performance.

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An Equipment Charge is applicable to other leased equipment installed in addition to installation charges that may apply.

**g. Jack Charge**

There are no Jack Charges specified in this tariff for connecting, moving or changing jacks. Appropriate Installation Charges for jack equipment apply as specified in Sections 12, following.

**h. Standard Wiring Charge**

One Wiring Charge is applicable for each installation or move of a connecting apparatus, for each move of the service drop and the associated station protection device and for each change in wiring.

Only one Wiring Charge is applicable for the move of a connecting apparatus and the associated wiring when the activities are requested on one order.

A Wiring Charge is not applicable if suitable TCTMC provided wire and connecting apparatus to permit the termination of a station are in place.

A Wiring Charge is applicable to a change from wall type instrument to desk type, or vice versa, when a change in wiring or a move of the connecting apparatus is required.

**i. Prewire Charge**

A Prewire Charge applies when, in preparation for installation of new service, wiring is installed prior to service being established at the subscriber's premise. One Prewire Charge applies for each standard jack provided and installed by the Company.

The Prewire Charge is billed directly to the subscriber.

Charges - Service Ordering Charge) and one Premise Visit Charge (see 4.64 Service Charges - Premise Visit Charge) will apply for the first standard jack installed by the Company during each separate premise visit.

An additional Service Order with applicable Service Ordering Charge is required to establish service.

In instances where the subscriber has arranged for installation of wiring by a party other than the Company, a Prewire Charge will apply if the other party has not installed a jack where needed or has installed a jack that does not adhere to the requirements of FCC Rules and Regulations. One Prewire Charge will apply for each standard jack installed by the Company.

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In the event the premise visit does not include provision of any services other than providing and installing a jack, one Service Ordering Charge and one Premise Visit Charge will apply in addition to the Prewire Charge.

**j. Changes in Telephone Number**

For changes in telephone number within the local exchange, a number change charge will apply. The first number change charge will be \$10. Any subsequent number change charges will be \$10.

The above charges do not apply when, in the judgment of TCTMC, changes in telephone number are necessary for continuation of satisfactory service.

**Inside Moves or Changes of Terminal Equipment**

The charge for inside moves or changes of terminal equipment for which an installation charge is specified shall be the same as the installation charge for that equipment.

**k. Rearrangement of Drop Wire, Outside Circuit and/or Protector**

For the rearrangement of a drop wire, outside circuit and/or protector initiated by the action of the subscriber, an outside move charge will apply.

**Customer Owned Equipment Trip Charge**

A Customer Owned Equipment Trip Charge will be applied when the subscriber requests a service call for repairs (when the subscriber owns all or part of the terminal equipment) and TCTMC's facilities are found to be in good working order. The Maintenance Visit Charge will be in addition to any other applicable service fees which may apply as specified in this section.

**l. Reconnect Charge**

A Reconnect Charge is applied when service is restored following a suspension of service which resulted the following:

1. Non-payment of charges due
2. Request from subscriber to turn off service

**m. Dishonored Check or Draft Charge**

When a check or draft tendered for payment of a subscriber's account is subsequently returned by the institution on which it is written due to failure of the issuing institution to honor the check or draft for a good and sufficient reason, a fee will be charged to the subscribers up to the maximum amount allowed by law for each returned check or draft. The returned check charge

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also applies to returned Automatic Funds Transfer transactions. The Company at its option for good cause may refuse to accept check or draft tendered as payment on a subscriber's account.

**n. Programming Charge**

Programming Charges apply when software changes are made in key systems and other terminal equipment after the initial installation. Charges will be based on an hourly rate.

**12. SUPPLEMENTAL EQUIPMENT****a. Amplifier Telephone Equipment**

Amplifier Telephone Equipment amplifies telephone conversations for persons with either hearing impairments or weak speech and in noisy locations.

Amplifier Telephone Equipment may be provided for use with all classes and grades of service, except public and semi-public telephone service. TCTMC does not guarantee that Amplifier Telephone Equipment will produce satisfactory results in all cases requiring amplification.

**b. Compact Telephones**

Compact telephones are designed for desk or wall type installation, where limited space is available, and/or where a Dial-in-Hand set is desired.

Compact telephones may be provided with all classes and grades of service (except Public and Semi-Public Service).

**c. Cords**

Extra length cords for use with telephone service are offered to meet specific needs of subscribers.

The cords specified in this section will not be furnished in connection with coin collecting telephones associated with Semi-Public Telephone Service.

**d. Cordless Telephones**

Cordless telephones are available in the ITT model that will work on either a tone or rotary line up to 700 feet from the base station.

**e. Decorator Telephones**

Decorator telephones are available in an array of colors and styles with desk type installation.

Decorator telephones may be provided with all classes and grades of service (except Public and Semi-Public Service).

**D. GENERAL Exchange Service****f. Jack Equipment**

A jack is a receptacle used in conjunction with a plug to make electrical contact between communication circuits. Jacks are used to connect cords or lines to telephone systems.

Jacks are provided to subscribers as standard connections in homes or places of business. Jacks may be flush mounted or externally mounted.

Jack equipment is furnished to connect portable telephones to individual lines (except any form of coin telephone service), branch exchange station lines and Centrex lines.

Where jack equipment is used to terminate main station lines having no permanently connected telephones, the subscriber is charged the individual rate applicable.

Where jack equipment is used to terminate branch exchange station lines or Centrex lines having no permanently connected telephones, the branch exchange or Centrex station rate applies to each line or station line so terminated.

The regulations governing the location and use of extension stations, branch exchange stations and Centrex stations, as specified in this tariff, also apply to the location and use of jack equipment.

A Service Ordering Charge and Premise Visit Charge may apply for the first Jack installed by the Company on each separate premise visit.

NOTE: No jack charge applies when jack equipment is left on premises and is reconnected without any change in location and type. For moves or changes of a jack, a wiring charge for the jack moved or changed applies.

**g. Trunk Hunting Service Arrangements**

Trunk Hunting Service Arrangement is equipment located in TCTMC's central office arranged to select the next available line of a subscriber's group of hunting lines when the line associated with the called number of the subscriber is busy.

The first number in the trunk hunting group will become the primary billing number on all long distance calling.

**13. LONG DISTANCE MESSAGE RESTRICTION – RESTRICTED LOCAL EXCHANGE SERVICE**

Long Distance Message Restriction – Restricted Local Exchange Service is an arrangement which permits Local Exchange Service line users to dial local



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service area calls but prevents the origination of long distance calls and is provided for use only on individual line Local Exchange Service.

The acceptance of long distance collect call messages is not restricted by this arrangement. Third number messages are not restricted by this arrangement.

**14. SUSPENSION OF SERVICE**

Upon request from a subscriber having any class of exchange service, service may be suspended without termination of contract subject to the conditions specified herein.

The service may be suspended for a period of one month or more. No inward or outward service is provided during the period of suspension. Only one period of suspension of not more than four months is allowed in any calendar year.

Current applicable reconnect charges will be made for restoration of service.

Reinstall rates and related service connection schedules will be applicable to any restoral of service which has been suspended for a period exceeding four months.

**15. TOUCHTONE CALLING SERVICE**

Touchtone® Calling Service provides for the origination of telephone calls through the use of pushbuttons in lieu of rotary dial. The service requires special central office facilities and special station apparatus.

All telephones on a Touchtone® line may be equipped for Touchtone® calling; however, rotary dial telephones may also be used on the Touchtone® line if desired by the subscriber.

**16. WIRING MAINTENANCE CHARGE**

Effective January 1, 1987, the FCC deregulated all inside wiring activities.

Premises wiring maintenance is a service offering in which TCTMC provides normal maintenance for one (1) or more active telephone wired locations for a monthly recurring charge.

This service offering is available to single line residence and business subscribers only. Subscribers that have multi-line telephone systems (i.e. key systems, PBXs, etc.) provided by TCTMC will be charged for each active telephone wired location.

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This service offering does not require that TCTMC perform the wiring – only that the wire and installation of the wire meet TCTMC’s specifications. The rates for the installation of premises wiring are located elsewhere in the tariff.

The rates specified herein are in addition to the rates shown elsewhere in the tariff for the services with which this offering is associated (local exchange access lines or trunks, data lines, private lines and special circuits, etc.) as well as other service offerings and features, installation and service connection charges.

TCTMC will not be responsible for repairing subscriber-owned terminal equipment or wiring facilities which are not under a service maintenance agreement or being paid for under various provisions of this Tariff (monthly wiring charge, monthly subscriber owned CPE maintenance charge).

Technical assistance may be rendered to subscribers who own their CPE and/or terminal equipment and do not pay a monthly service charge provided that applicable deregulated charges are applied. (See Section 6)

**17. PROGRAMMING CHARGE**

Programming charges apply when software changes to electronic key systems, private automatic branch exchanges (PABX), other terminal equipment and central offices are required to facilitate a subscriber’s request. With the advent of computer controlled software derived telephone systems widely used today, it is now possible to have flexibility in services to suit a subscriber’s particular needs that are over and beyond standard custom calling features. The programming charge is a non-recurring charge for the testing and implementation of the subscriber requested feature or service.

Programming that is required to make a key system, PABX and other terminal equipment features operative is included in the initial system installation.

Programming charges will apply when return visits to a subscriber’s location are made to re-program systems or add features after the initial installation.

Programming charges do not apply to routine maintenance or service calls.

When non-standard features are requested by a subscriber and it has been determined that the requested service is possible to derive without harm to any existing services or features, a programming charge will apply.

**18. EXPANDED AREA CALLING PLAN (40 MILE CALLING PLAN)**

**D. GENERAL Exchange Service**

An Expanded Area Calling Plan (often referred to as the 40 Mile Calling Plan) is available to TCTMC's subscribers who originate certain calls to destinations outside the current local calling area but within specified Calling Zones.

**40 MILE CALLING PLAN**

The 40 Mile Calling Plan provides individual Line RESIDENCE subscribers flat rate calling to eligible exchanges (those within forty miles of the originating exchange) within the expanded calling zone.

The rates for these calls are as follows:

\$0.15 per minute Monday through Friday 8:00 AM until 4:59 PM  
\$0.12 per minute Monday through Friday 5:00 PM until 10:59 PM  
\$0.10 per minute Monday through Friday 11:00 PM until 7:59 AM  
\$0.10 per minute Saturday 8:00 AM until Monday 8:00 AM

Subscribers must dial a seven (7) digit number (Example: 457-0000) to complete calls.

Call detail will be provided.

**19. DIRECT-INWARD DIALING ("DID") SERVICE**

DID service permits calls incoming to a PBX system, Telephone Answering Service, or other Subscriber Premises Equipment requiring outpulsing-of-digits from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers and other conditions as specified in this Tariff.

The rates specified herein are in addition to the rates shown elsewhere in the Tariff for the services with which this offering is associated (e.g., central office PBX trunks, access lines.)

Directory listings will be provided in accordance with the regulations of this Tariff for PBX trunks. DID numbers furnished herein are not entitled to directory listings without charge.

In addition to the rates and charges specified in Section 4.98.10, appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.

Installation charges for DID central office switching equipment are not applicable if the subscriber presently subscribes to DID service and changes the type of subscriber premises switching equipment or if the subscriber subscribes to Centrex-CU service which has DID as a feature and changes to

**D. GENERAL Exchange Service**

another type of subscriber premises switching equipment with DID service.

The following provisions apply:

1. The subscriber must maintain at least the same level of DID service requirements.
2. The replacing subscriber premises equipment must be served by the same central office as the existing subscriber premises equipment.
3. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing subscriber premises switching equipment.
4. Rates and charges are applicable to additional DID service requirements which exceed the subscriber's existing level of DID arrangements.
5. The service must be provided on all lines in a trunk group arranged for inward service. Where DID is required on more than one group of trunks or central office lines, each group shall be considered as a separate DID service.

The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the company requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown in Section are applicable for each unused block of telephone numbers. The Company does not guarantee to provide DID numbers arranged in a consecutive manner.

The Company shall not be responsible to the subscriber or authorized user or joint user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a subscriber, authorized user, or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use of performance.

Subscribers to DID service will be required to maintain an adequate number of DID trunks as determined by the Company in order to provide "quality" grade of service and prevent Network degradation.

When equipment or service of a special type arrangement is requested and provided, rates and charges are based on actual costs to meet the individual requirements of each case.

**E. LOCAL Exchange Service**

At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the subscriber's normal serving central office. Where a DID trunk group is served from a central office other than the subscriber's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply.

Operational characteristics of interface signals between the Company-provided facilities and the subscriber-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service as specified in other sections of this Tariff.

All switching systems provided this service must be arranged to provide for the interception of reserved, idle and unassigned station numbers.

Calls to vacant, non-working and reserved numbers will be routed to the Subscriber Premises Equipment for handling. On incoming calls from the network to invalid numbers or restricted stations in DID-equipped Subscriber Premises Equipment, only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.

**E. LOCAL EXCHANGE SERVICE**

This tariff is governed, except as otherwise specified herein, by the Rules and Regulations section and the General Exchange Service section of this Tariff, which are hereby made a part of this tariff. Unless otherwise specified, the charges quoted in this tariff or in the Rules and Regulations section and General Exchange Service section of this Tariff are for periods of one (1) month, are payable monthly in advance, and entitle the subscriber to exchange telephone service within the Pike Road, Pinetown and Sidney exchanges, and to extended area service between these exchanges.

These tariffs apply to the Local Telephone Exchange Services of Tri-County Telephone Membership Corporation, hereinafter referred to as TCTMC in its exchanges as follows:

**EXCHANGE COUNTY**

Pike Road (935) Beaufort and Washington

Pinetown (927) Beaufort, Hyde and Washington

Sidney (964) Beaufort

**F. FOREIGN Exchange Service**

The provision of service is also subject to the rates, charges, rules, and regulations in all other applicable sections of this Tariff as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of this Local Exchange Service section of this Tariff.

**F. FOREIGN EXCHANGE SERVICE**

Foreign Exchange Telephone Service is exchange service between TCTMC and exchange service of a distant connecting company.

Foreign Exchange Service is provided in accordance with such methods as are best suited to meet plant and operating requirements of TCTMC.

Foreign Exchange Service will be provided only in connection with individual line and private branch exchange.

Where the normal and foreign exchanges are not contiguous, a subscriber to Foreign Exchange Service is required to subscribe also for some class of exchange service regularly furnished in the exchange in which the subscriber's premises is located.

The rates and charges applicable to foreign exchange main stations and trunks are the rates and charges within the foreign exchange for the class of service furnished.

The long distance and local message charges and the extent of local service applicable are the same as apply to other local exchange service provided from the same foreign exchange.

The rates and charges for all other items of service and equipment are the rates and charges applicable in the area within which the subscriber terminal equipment is located.

The rates specified for foreign exchange mileage in Section J, following contemplate service over only those stations located in the same building with the foreign exchange main service.

All Foreign Exchange Services are subject to the connecting company's current tariffs and all charges will apply. Rates and charges are available on request.

**G. WIDE AREA TELECOMMUNICATIONS SERVICE**

Wide Area Telecommunications Service (WATS) rates, rules and regulations are subject to the connecting company's current tariffs. Rates and charges are available on request.

**H. END USER ACCESS SERVICE**

**I. PRIVATE Line Service**

TCTMC provides End User Access Service (End User Access) to end users who obtain local exchange service from TCTMC under its General Exchange Service section of this Tariff. End User Access provides for the use on an End User Common Line (EUCL) for interstate interexchange access. Federal Communications Commission (FCC) rules mandate that local telephone companies, including TCTMC, bill all local exchange service end user subscribers for EUCL at rates determined in accordance with FCC rules. The charge for EUCL service is the Federal Subscriber Line Charge (SLC). The purpose of the SLC is to pay for a portion of the cost of the physical connection between the subscriber's premises and TCTMC's central office related to interstate long distance service.

For provision of and billing of charges for End User Access, TCTMC is an issuing carrier for National Exchange Carrier Association, Inc. (NECA) Tariff FCC No. 5. The interstate Subscriber Line Charges (interstate EUCL charges) tariffed in NECA Tariff FCC No. 5 apply to TCTMC local exchange subscribers.

TCTMC subscribers may choose which long distance provider is to serve their long distance calling needs. That provider may be TCTMC or another long distance provider. At the time local exchange service is established with TCTMC, the subscriber requesting such service may choose a long distance provider. At any time thereafter, when a request is made to change from one long distance provider to another, even if a provider was not chosen by the subscriber at the time of request for service, a PIC Change Charge will apply. A PIC (Presubscribed Interexchange Carrier) is the provider designated to be responsible for the routing of the Interlata long distance telephone calls made by that subscriber from the local exchange telephone service established with TCTMC, under that Interexchange Carriers' rates and terms. The PIC Change Charge is billed in accordance with the FCC rules outlined in NECA Tariff FCC No.5.

TCTMC applies the same rules as stated in Section 8.2.2 above when a subscriber requests a change in their Intralata long distance provider.

**I. PRIVATE LINE SERVICE****1. HIGH CAPACITY SERVICE**

High Capacity Service is provided by TCTMC based on utilization of High Capacity channels.

High Capacity Service is a service for the transmission of digital signals only and uses only digital transmission facilities.

**I. PRIVATE Line Service**

High Capacity Service provides for the simultaneous two-way transmission of isochronous digital signals at speeds of up to 44.736 Mbps where facilities are available.

High Capacity channels provided at other than 1.544 Mbps or 44.736 Mbps are provided, at the election of TCTMC, on an individual case basis subject to construction charges determined under TCTMC Tariff Section.

To ensure satisfactory operation, the terminal equipment provided by the subscriber must be compatible with the channel facility provided by TCTMC.

Unless specified following, the regulations for High Capacity Service specified herein apply in addition to the regulations set forth in this Tariff.

The rates specified for High Capacity Service in Section, contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for High Capacity Service.

High Capacity Service is furnished for the transmission of nominal 1.544 Mbps DS1 or 44.736 Mbps DS3 isochronous serial data.

Multipoint service is not available.

High Capacity Local Channels furnished between a Serving Wire Center (SWC) and the subscriber's premises will be charged at rates based on the first mile and each additional mile for the airline distance measured between the subscriber's premises and their SWC.

Interoffice Channels furnished between SWCs will be charged at rates based on airline distance between the SWCs. The method for calculating airline miles distance between TCTMC's SWCs shall use the vertical and horizontal coordinates (V&H coordinates method). This method is set forth in the NECA Tariff F.C.C. No. 4. Fractional mileage shall be rounded up to the next full mile.

High Capacity Service is available on a month-to-month basis with a minimum service period of twelve (12) months.

Termination Liability Charge is applicable at the date of termination when termination occurs prior to the end of the minimum period. The applicable charge is equal to the number of months remaining in the minimum period times the monthly rates applicable to the service.



**I. PRIVATE Line Service**

High Capacity Local Channels provisioned as a DS1 is subject to the DS1 Line Port Charge (DLPC) as authorized by the Federal Communications Commission (FCC). For provision of and billing of DLPCs, TCTMC follows the guidelines of NECA Tariff FCC No. 5.

Connection of High Capacity communications systems provided by others may be made at the option of TCTMC. TCTMC does not represent its High Capacity Service as adapted for such connections, and shall not be responsible for the through transmission of signals, or the quality of such transmission on such connections.

The responsibility of TCTMC shall be limited to the furnishing and maintenance of High Capacity Service to a network interface on the subscriber's premises where provision is made for the connection of local service.

TCTMC shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a subscriber. High Capacity Service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to TCTMC facilities the responsibility of TCTMC shall be limited to the furnishing of facilities suitable for High Capacity Service and to the maintenance and operation in a manner proper for such digital service. TCTMC shall not be responsible for:

1. The through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or
2. The reception of signals by such equipment or systems, or
3. Damage to terminal equipment or communications systems provided by a subscriber or authorized user due to testing.

TCTMC shall not be responsible to the subscriber if changes in any of the facilities, operations or procedures of TCTMC utilized in the provision of High Capacity Service render any facilities or equipment provided by a subscriber obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.

TCTMC undertakes to maintain and repair the facilities which it furnishes. The subscriber may not rearrange, disconnect, remove or attempt to repair any equipment installed by TCTMC without prior written consent of TCTMC.

The undertaking of TCTMC is to furnish High Capacity Service as ordered and specified by the subscriber as specified in Section,

**I. PRIVATE Line Service**

A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the subscriber is required at a subscriber's or authorized user's premises to perform such functions as:

4. proper termination of the service
5. Amplification
6. signal shaping
7. remote loop-back

Subscriber-Provided Terminal Equipment, Subscriber-Provided Derivation Equipment and Subscriber-Provided Communications Systems may be connected to High Capacity Service when such connection is made in accordance with the provision specified in this Tariff.

The subscriber is responsible for installing and testing subscriber's premises equipment or facilities to insure that when they are connected to High Capacity Service such equipment or facilities are operating properly.

The operating characteristics of the subscriber premises equipment or facilities shall be such as to not interfere with any of the services offered by TCTMC. Such use is subject to the further provisions that the equipment provided by a subscriber does not: endanger the safety of TCTMC employees or the public; damage, require change in or alteration of the equipment or other facilities of TCTMC; interfere with the proper functioning of such equipment or facilities; impair the operation of TCTMC's facilities or otherwise injure the public in its use of TCTMC's services. Upon notice that the equipment provided by a subscriber is causing or is likely to cause such hazard or interference, the subscriber shall take such steps as shall be necessary to remove or prevent such hazard or interference.

The subscriber's responsibility shall include cooperative testing with TCTMC as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the subscriber will be responsible for all expenses incurred in changes to his premises equipment.

A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) must be provided by the subscriber to connect an TCTMC-provided digital facility.

The design, maintenance and operation of High Capacity Service contemplates communications originating and terminating as a subscriber premises to subscriber premises channel via TCTMC's Serving Wire Center, (SWC) - and/or through remote SWCs.

**I. PRIVATE Line Service**

Subscriber-Provided Terminal Equipment and/or Subscriber-Provided Communications Systems may be connected at the premises of the subscriber to High Capacity Service.

The subscriber, by use of its own derivation equipment, may create digital bit streams from a High Capacity Service and such equipment may be connected for transmission of such bit streams when connected through a subscriber-provided CSU/TE.

High Capacity Service furnished by TCTMC may be connected by the subscriber to other services furnished by TCTMC as specified in this Tariff. Connected services are subject to all rules and regulations governing the provisioning of those services.

The subscriber may connect at the premises of the subscriber, another High Capacity Service or other services furnished by TCTMC to different subscribers as specified in this Tariff. Connected services are subject to all rules and regulations governing provisioning of those services.

Clear Channel Capability (CCC) is an arrangement that alters a High Capacity Service DS1/1.544 Mbps signal with unconstrained information bits, to meet pulse density requirements outlined in BellSouth Technical Reference 73525. This will allow a subscriber to transport an all zero octet over a High Capacity Service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the subscriber signal at the channel interface to conform to Bipolar with 8 Zero Substitution (B8ZS) line code.

CCC is provided on High Capacity Service DS1 channels between two subscriber designated premises, from a subscriber premises to their Serving Wire Center and/or to a remote Serving Wire Center, and from a Central Office to a Central Office, and is subject to the availability of facilities. This optional feature may be ordered at the same time the High Capacity Service channel is ordered, or it may be ordered as an additional feature of an existing High Capacity Service channel.

When providing CCC via a High Capacity Service DS1/1.544 Mbps channel, that DS1 channel must be designated, in TCTMC records, as having Clear Channel Capability prior to the provisioning of a DS1/1.544 Mbps High Capacity channel with CCC. Subscribers must agree to out-of-service periods required to add this feature to an existing High Capacity Service DS1/1.544 Mbps channel to be optioned for B8ZS.

Multiplexing is an arrangement that converts a 44.736 Mbps channel to 28 DS1 channels using digital time division multiplexing.

**I. PRIVATE Line Service****2. DIGITAL SERVICE**

Digital Service is provided by TCTMC for the transmission of digital signals only and is based on the utilization of digital transmission facilities.

Digital Service provides for the simultaneous two-way transmission of synchronous digital signals at speeds of 2.4, 4.8, 9.6, 19.2, 56, and 64 Kbps between subscriber locations where appropriate digital facilities for this service are available as determined by TCTMC.

Multipoint Service or Secondary Channel capability may not be available in all Digital Service locations.

To ensure satisfactory operation, the terminal equipment provided by the subscriber must be compatible with the channel facility provided by TCTMC.

Unless specified following, the regulations for Digital Service specified herein apply.

The rates specified for Digital Service are in the rate section below in Section. TCTMC will provide a digital facility over existing interoffice carrier equipment and/or transmission facilities compatible with Digital Service. If new equipment and facilities or changes to existing facilities are required to provide for Digital Service, a special construction charge based on the cost incurred to make the changes may apply in addition to these rates.

A Digital Local Channel is furnished between a Remote Wire Center and the demarcation point on a subscriber's premises.

Interoffice Channels furnished between serving wire centers will be charged at rates based on airline distance between the wire centers. The method for determining airline miles distance between TCTMC's wire centers shall use the vertical and horizontal coordinates (V&H coordinates method). Fractional mileage shall be rounded up to the next full mile.

TCTMC shall not be responsible for installation operation or maintenance of any terminal equipment or communications systems provided by a subscriber. Digital Service is not represented as adapted to the use of such equipment or system. Where such equipment or system is connected to TCTMC facilities the responsibility of TCTMC shall be limited to the furnishing of facilities suitable for Digital Service and to the maintenance and operation in a manner proper for such digital service. TCTMC shall not be responsible for:

1. The through transmission of signals generated by such equipment or system, or for the quality of, or defects in such transmission or the

**I. PRIVATE Line Service**

reception of signals by such equipment or systems, or damage to terminal equipment or communication systems provided by a subscriber due to testing.

2. The responsibility of TCTMC shall be limited to the furnishing and maintenance of service to a network interface on the subscriber's premises where provision is made for the connection of local service. The subscriber is responsible for installing and testing the subscriber's premises equipment or facilities to insure that when they are connected with the Digital Service such equipment or facilities are operating properly. The subscriber responsibility shall include cooperative testing with TCTMC as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the subscriber will be responsible for all expenses incurred in changes to the subscriber's premises equipment.
3. TCTMC shall not be responsible to the subscriber if changes in any of the facilities, operations or procedures of TCTMC utilized in the provision of Digital Service render any facilities or equipment provided by a subscriber obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.

TCTMC undertakes to maintain and repair the facilities which it furnishes. The subscriber may not rearrange, disconnect, remove or attempt to repair any equipment installed by TCTMC without prior written consent of TCTMC.

A Channel Service Unit (CSU) must be provided by the subscriber to connect an TCTMC-provided digital facility.

The design, maintenance and operation of Digital Service contemplates communications originating or terminating at stations of the subscriber. While connections to communications systems provided by others may be made on a permissive basis, TCTMC does not represent this service as adapted for such connections, and shall not be responsible for the through transmission of signals, or the quality of such transmission on such connections.

A Channel Service Unit provided by the subscriber is required at a subscriber's premises to perform such functions as:

1. proper termination of the service
2. Amplification
3. signal shaping

**I. PRIVATE Line Service****4. remote loop-back**

Subscriber-Provided Terminal equipment, Subscriber-Provided Derivation Equipment and Subscriber-Provided Communications Systems may be connected to Digital Service when such a connection is made in accordance with the provision specified in this Section.

Subscriber-Provided Terminal Equipment and Subscriber-Provided Communications Systems may be connected at the premises of the subscriber to Digital Service.

The subscriber, by use of its own derivation equipment, may create digital bit streams from Digital Service. Such equipment may be connected for transmission of such bit streams when connected through a subscriber-provided CSU.

Digital Service as furnished by TCTMC to a subscriber may be connected at the premises of the subscriber to other services furnished by TCTMC to different subscribers as specified in this section of this Tariff.

**J. RATES**

NSF Fee	\$25.00
800 Vanity Number	\$25.00
Advertising	\$1.00
Additional Outlet - Network	\$75.00
Bell Installation	\$45.00
Bundle Set Up Fee	\$50.00
Cat 5 Wire	\$0.50
Customer Owned Equipment Trip Cha	\$75.00
In Line Coupler	\$1.99
Caller ID Unit	\$17.95
Directory Advertising - Annual	\$1.00
Directory Purchase	\$1.00
DSL Line Change (DSLAM)	\$27.00
DSL Line Change (DSLAM) - Credit	\$27.00
DSL Launch Kit	\$144.95
DSL Modem Reprogramming Fee	\$25.00
DSL Static IP - Set-up Fee	\$65.00
DSL Filter	\$4.95
Federal Universal Service Charge	\$0.41
Handset Cord 12'	\$3.50
Handset Cord 25'	\$5.50
Ethernet 5 Port Hub	\$25.95
Ethernet 8 Port Hub	\$34.95
Intercept For Disconnected No.	\$10.00
Install 1 Jack	\$100.00
Install 2 Jacks	\$175.00
Install 3 Jacks	\$250.00
Install 4 Jacks	\$325.00
Install 1 Network Outlet	\$100.00
Install 2 Network Outlets	\$175.00
Install 3 Network Outlets	\$250.00
Jack Charge	\$5.00
Jack Charge Up To 3 Modules	\$10.00
Jack Charge 3 Or More Modules	\$15.00
Key/Double Jack Charge	\$10.00
Key System Support	\$60.00
Labor@\$45.00 per hr	\$45.00
DSL Linkmax Modem/Router Kit	\$120.00
DSL Visionnet (Combo) Modem/Route	\$120.00

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DSL Visionnet (Promo)(Combo)Modem	\$60.00
DSL Visionnet (4port) Modem/Route	\$140.00
DSL Paradyne (1port) Modem/Router	\$79.95
DSL Paradyne(Promo)(1port)Modem/R	\$60.00
DSL Soho Ar800a(1port) Modem/Rout	\$79.95
DSL Soho Ar800a(1port) Modem/Rout	\$60.00
DSL Paradyne (4Port)Modem/Router/	\$99.95
DSL BEC (4port) Modem/Router Kit	\$99.95
Mainstreet Messenger Pendant	\$69.95
Number Change Charge - First	\$10.00
Number Change Charge - Subsequent	\$20.00
Network Support	\$45.00
Outside Jack Charge	\$20.00
Outside Line Charge	\$0.75
Outside Move Charge	\$75.00
Off-premises Line Charge	\$10.00
Phone Rest - Black	\$6.00
Phone Rest - Ivory	\$6.00
Purchase Of In-Place Equipment	\$1.00
Install Local Private Line	\$50.00
Purchase Of New Equipment	\$1.00
Premise Visit - Inside Wiring	\$15.00
Premise Visit - Customer Equip	\$15.00
Premise Visit - Telephone Sales	\$15.00
Premise Visit - Voice Mail	\$15.00
Premise Visit - Regulated	\$15.00
Refurbishing Charge	\$12.00
WIRELESS ROUTER	\$64.95
Service Charge For Cut Drop	\$75.00
Service Charge - Returned Check	\$25.00
Service Order Charge - Computer D	\$35.00
Serv Order CHG - Inside Wire	\$10.00
Serv Order CHG - Customer Equip	\$10.00
Serv Order CHG - Telephone Sales	\$10.00
Service Order CHG - Voice Mail	\$10.00
Service Order Charge - DSL Reconn	\$25.00
Service Order Charge - DSL Nonpay	\$49.95
Service Order Charge - DSL Set-up	\$49.95
Service Order Charge - DSL Set-up	\$49.95
Serv Order Charge - DSL Wireless	\$69.95
Service Order Charge - DSL Wirele	\$69.95



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Service Order Charge - Intralata	\$2.75
Serv Order CHG - Intralata Carrie	\$2.75
Service Order Charge - Intralata	\$5.50
Service Order Chg-intralata Carri	\$5.50
Service Order Charge - Interlata	\$2.75
Service Order Chg-interlata Carri	\$2.75
Service Order Charge - Interlata	\$5.50
Service Order Chg-interlata Carri	\$5.50
Service Order Charge - Nonpay Rec	\$10.00
Service Order Charge - Regulated	\$10.00
Seasonal Reconnect Charge	\$20.00
Surge Protector	\$16.95
T-adapter 267a4	\$3.50
Telephone - 2500	\$34.95
Telephone - 2554	\$34.95
Telephone - 2 Line	\$60.92
Telephone - 3554	\$24.00
Telephone - AT&T 145	\$18.95
Telephone - Big Button	\$45.95
Telephone - Cordless 5.8	\$26.95
Telephone Cordless Dual Handset	\$46.95
Telephone - Mainstreet	\$316.00
Telephone - Patriotic	\$29.95
Telephone - Trendline 2200	\$35.00
Telephone - Trendline 2254	\$35.00
Untangler	\$5.00
Voice Product Free	\$49.95
Three-way Calling Promo	\$3.00
Wall Cord 14'	\$3.00
Wall Cord 25'	\$4.00
Wiring Charge	\$70.00
Jack Rewire	\$75.00
Network Wire - Crossover 3 Ft	\$5.95
Wireless Keyboard	\$29.95
Network Jumper Wire	\$0.50

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800 Directory Assistance	\$18.00
Subscriber Line & Access Recovery	\$7.50
Subscriber Line/Access Recovery-B	\$11.20
Subscriber Line/Access Recovery-E	\$0.00
Subscriber Line/Access Recovery-B	\$7.50
Auto Answer System	\$10.50
Additional Business Listing	\$0.75
Anonymous Call Rejection	\$3.00
Lifeline Line & Access Recovery -	\$1.00
Business Line (Touch Tone Include	\$26.57
Business Line (Touch Tone Include	\$26.57
Business Line (Touch Tone Include	\$25.31
Business Extra Res Listing	\$0.25
Business Line Charge	\$24.00
Business Telephone	\$1.25
Buzzer	\$0.50
Church Line (Touch Tone Included)	\$19.85
Church Line (Touch Tone Included)	\$19.85
Church Line (Touch Tone Included)	\$18.80
Caller ID Service	\$4.00
Caller ID Deluxe	\$5.95
Caller ID Deluxe - Credit	\$3.00
Church - Extra Directory Listing	\$0.25
Call Forwarding	\$1.50
Call Forwarding Busy	\$1.50
Call Forwarding - DO NOT Answer	\$1.50
Call Return	\$3.00
Call Screening	\$3.00
Coin Supervision Additive Serv	\$2.21
Church Telephone	\$1.25
Caller ID Unit	\$3.00
Call Waiting	\$3.00
Call Waiting w/ Caller ID	\$3.00
Digital Paging North Carolina	\$24.95
Directory Advertising	\$1.00
Do Not Disturb	\$3.00
Delayed Fixed Call	\$1.50
DS1 Line Port Charge	\$23.51
DSL Pricing	\$23.15
DSL 1.5M Bundled	\$40.00

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B 12.0 Fiber Bundled	\$40.00
goFAST DSL 1.5	\$69.95
B 15.0 Fiber Bundled	\$60.00
DSL 2.0M Fiber Bundled	\$20.00
20M Fiber Bundled	\$20.00
goFAST DSL 256	\$29.95
DSL 3.0M Bundled	\$60.00
goFAST DSL 3.0	\$89.95
30M Fiber Bundled	\$30.00
3.0 Bundle Upgrade	\$20.00
3.0 Bundle Upgrade	\$40.00
goFAST DSL 384	\$59.95
40M Fiber Bundled	\$40.00
50M Fiber Bundled	\$60.00
goFAST DSL 512	\$49.95
DSL 512K Bundled	\$20.00
6.0 Fiber Bundled	\$20.00
DSL Symmetrical 6mg	\$295.00
goFAST DSL 768	\$59.95
DSL 768K Bundled	\$30.00
9.0 Fiber Bundled	\$30.00
DSL Static IP	\$10.00
Decorative Telephone	\$1.50
Electronic Key Sys 3-In/8 Sta	\$16.00
Electronic Key Sys 6-In/16 Sta	\$30.00
Electronic Key Sys 14-In/32 Sta	\$70.00
Small Extension Bell	\$0.50
Electrical Connectivity	\$20.00
Electronic Tel-Set w/ Speaker	\$6.50
Electronic Tel-Set 3/8/14 Ln	\$5.00
Unlimited Local Minutes	\$4.80
150 Long Distance Minutes (.10/mi)	\$5.20
EZ DSL Bundle 512k	\$38.00
EZ DSL Plus Bundle 1.5m	\$52.95
EZ Net Bundle (Grandfathered)	\$49.95
EZ Pak Bundle (Grandfathered)	\$84.95
EZPAKDSL Bundle 512k	\$33.00
EZPAKDSL Plus Bundle 1.5m	\$48.00
Residence Line (Touch Tone Includ	\$19.85
EZ Talk Bundle	\$19.85
EZ View Bundle	\$19.85

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EZ Voice Mail	\$4.00
Fire & Emergency Base Rate	\$30.00
Fire & Emergency Line Charge	\$1.00
Payphone-Spec Coding Digits Serv	\$2.93
Galaxy Wall Set	\$1.00
Hunting Feature Per Line	\$2.00
Business Intercept For Disconnect	\$10.00
Immediate Fixed Call	\$3.00
Inside Wiring Maintenance	\$1.95
KSU Battery Backup Ups	\$9.00
Keysystem Wiring Per Station	\$1.00
Switch Key	\$0.50
2-In Telephone Additional Charge	\$1.25
Loud EXT Horn/Bell - 115v	\$3.00
Limited LD	\$10.00
LIN Limited LD - Credit - Add'l Bus L	\$20.00
D Limited Long Distance 150 Minutes	\$22.50
Lifeline Federal Credit	\$9.25
Lifeline State Credit	\$3.50
Lease Purchase Equipment	\$1.00
Leased Telephone	\$1.25
Mainstreet 24-hr Monitor	\$10.00
Medium Extension Bell	\$1.50
Mainstreet Messenger	\$9.50
DSL Paradyne(4port)Modem/Router/W	\$24.98
DSL Bec(4port)Modem/Router/Wirele	\$49.97
Non-Listed Number	\$1.00
Non-Published Number	\$1.95
Network Wiring Maintenance	\$4.95
Outside Line/Same Premise < 1000f	\$1.00
Off Premise Line > 1000 Ft	\$6.50
Paging Key Sys Unit Area Only	\$3.00
Preferred Call Forwarding	\$1.50
Paystation Guaranteed Rate	\$15.00
Paging Horn/Corridor Speaker	\$3.00
Private Line Minumum	\$7.50
Private Line	\$0.60
Priority Ringing	\$4.00
Paging Speaker Indoor	\$2.00
Paging Key Sysem Zone & Area	\$10.00
Residence Line (Touch Tone Includ	\$19.85

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Residence Line (Touch Tone Includ	\$19.85
Residence Line (Touch Tone Includ	\$18.80
Repeat Dialing	\$3.00
Residence Extra Directory List	\$0.25
Remote Call Forwarding	\$1.00
Residential Line Charge	\$19.85
Residence Telephone	\$1.25
Seasonal Line (touch Tone Include	\$19.85
Seasonal Line (touch Tone Include	\$19.85
Seasonal Line (touch Tone Include	\$18.80
Speed Calling 30-number	\$3.00
Speed Calling 8-number	\$1.50
Special Call Acceptance	\$3.00
Small Office/Home Office Credit	\$10.00
Seasonal Telephone	\$1.25
Tower Attachment - Lease	\$2.00
Toll Barred	\$3.00
Toll Barred With "o" Open	\$3.00
Toll Barred W/designated 800#	\$4.00
Toll Barred W/special Npa Block	\$3.00
Toll Barred 800 Open	\$4.00
Toll Barred With 40 Mile Open	\$3.00
Toll Barred With 40 Mile/800 Open	\$4.00
Toll Barred With Pin	\$4.00
Toll Barred W/pin-no 0 01 011	\$4.00
Toll Barred With Pin 40 Mile Bloc	\$4.00
800 Basic Plan	\$10.00
800 Value Plan	\$5.00
TCC Flat Rate Plan	\$4.50
TCC International Plan	\$3.00
Trendline Additional Charge	\$1.00
Call Trace	\$1.50
Flat 10 Business Plan	\$10.00
Flat 20 Business Plan	\$20.00
Flat 10 Residential Plan	\$10.00
Flat 20 Residential Plan	\$20.00
Teen Service (personal Ring)	\$4.00
Unlimited LD - Price	\$23.15
LD Unlimited Long Distance	\$39.95
Voice Mail	\$3.95
Voice Mail - Credit	\$3.95

Three-way Calling	\$3.00
Outwats Intrastate	\$31.50
Weather Proof Telephone Box	\$2.00
Intrastate 800 Access Line CHG	\$31.50
Wake Up Call	\$1.50
DSL Paradyne(4 Port) Modem/Router	\$24.99
DSL Bec(4port) Modem/Router Kit	\$24.99