

An alert says a program trying to do something - what to do?



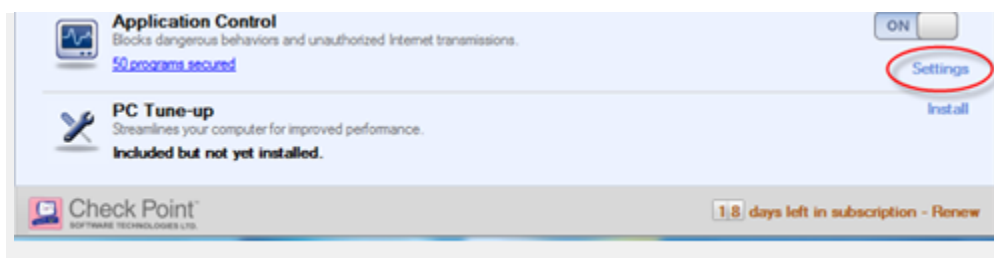
If ZoneAlarm is asking you about an application's behavior, it's because it's an application that our [community-powered DefenseNet](#) doesn't have enough data about yet.

Do you trust the application and what it's trying to do?

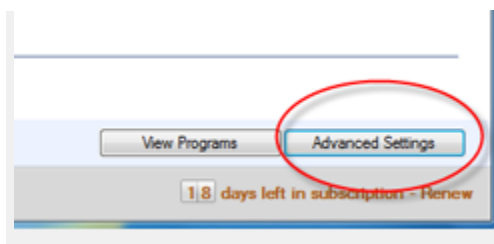
- If **yes**, click Allow.
- If **you aren't sure**, do a Google Search on the application name to see if you can verify its trustworthiness. Sometimes the name sounds obscure, but turns out to be part of an application you use and trust.
- If **you still aren't sure**, jot down the name (you may need it momentarily) and then click Deny, just to be safe..

If you clicked **Deny**, but soon afterward your application seems to be blocked from working correctly, use the **Application Control** settings to restore its Internet access privileges:

1. In ZoneAlarm, select **Computer**.
2. Select **Application Control | Settings**.



3. Click **Advanced Settings**.



4. Click **View Programs**, then select the program and give it Access by clicking and choosing Allow from the popup menu.

